REGULAR MEETING OF THE GOVERNING BOARD OF THE
INLAND EMPIRE HEALTH PLAN

August 9, 2021 - 9:00 AM

Board Report #319
Join by WebEx:
https://iehp.webex.com/iehp/onstage/g.php?MTID=e585828cb1299c927c3a0eb24ef30cb09
Join by Phone:
(866) 499-4146
Access code: 177 096 1029

The Inland Empire Health Plan is continuing to hold Governing Board meetings to conduct essential business. Pursuant to the Governor’s Executive Order, members of the Governing Board may attend the meeting via teleconference or video conference and will participate in the meeting to the same extent as if they were present. Members of the public may observe and participate electronically in the meetings. As a result of the Executive Order, in person participation at Governing Board meetings will not be allowed at this point in time.

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.).

PUBLIC COMMENT:
Public Comment may be submitted via recorded voice message, email, or during the Public Comment section of the Agenda.

Voice recorded public comment: To submit public comment via recorded message, please call 909-296-3584 by 5pm on the Friday before the meeting. State your name and the item number(s) on which you wish to speak. The recordings will be limited to two minutes. These comments may be played at the appropriate time during the Board meeting.

Email public comment: To submit an emailed public comment to the Governing Board please email PublicComment@IEHP.org and provide your name, the agenda number(s) on which you wish to speak, and your comment. These comments will be distributed to all Board Members if received by 5pm on the Friday before the meeting.

AGENDA

I. Call to Order
II. Pledge of Allegiance
III. Roll Call
IV. Changes to the Agenda

V. Public Comments on Matters on the Agenda

VI. Conflict of Interest Disclosure:

VII. Adopt and Approve of the Meeting Minutes from the July 12, 2021 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VIII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Ratify and Approve Amendment A31 to the Local Initiative Secondary Contract (#04-35765) with the Department of Health Care Services

2. Approve the Fair Political Practices Commission Conflict of Interest Code 2020 Amendment

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

3. Approve the Third Amendment to the Professional Services Agreement with T-Base Communications USA, Inc.

INFORMATION TECHNOLOGY DEPARTMENT (Michael Deering)

4. Approve the Funding Increase to the Edifecs, Inc. Provisioned EDI And Encounter Solution And Compliance Solution

5. Ratify and approve the First Amendment to the Software License Agreement with Clinical Architecture, LLC

6. Approve the First Amendment to the Professional Services Agreement with MH Consulting, LLC

7. Ratify and Approve the Collaboration Flex with Cisco Audio Order Form with Intrado Enterprise Collaboration, Inc.

8. Ratify and Approve Purchase Order IHP3000879 with Presidio Networked Solutions, Inc.

9. Ratify and Approve Change Order Number Q-87651 to the Master Services Agreement with Flexential Corp
OPERATIONS DEPARTMENT (Susie White)

10. Approve the Second Amendment to the Professional Services Agreement with Shorett Printing, Inc dba Crown Connect dba Crown Printers

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

11. Ratify and Approve the First Amendment to the Participating Provider Agreement with Beverly Radiology Medical Group – *Multiple Locations in San Bernardino and Riverside Counties*

12. Ratify and Approve the First Amendment to the Participating Provider Agreement with Children’s Hospital of Los Angeles Medical Group, Inc. – *Multiple County Locations*

13. Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement with Children’s Hospital at Mission – *Mission Viejo*

14. Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement with Children’s Hospital Of Orange County – *Orange County*

15. Ratify and Approve the Second Amendment to the Participating Provider Agreement with Desert Advanced Imaging Medical Center – *Multiple Locations In San Bernardino And Riverside Counties*

16. Ratify and Approve the Capitated Primary Care Provider Agreement with Eisenhower Medical Center – *Cathedral City*

17. Ratify and Approve the Sixth Amendment to the Per Diem Hospital Agreement with Prime Healthcare Services, LLC dba Montclair Hospital Medical Center – *Montclair*

18. Approval of the Standard Templates
   1) Master Attachment A – Vision Covered Services
   2) Master Attachment A – Vision Covered Services (Exam Only)
   3) Master Attachment B – Vision Fee Schedule
   4) Master Attachment B – Vision Fee Schedule (Exam Only)
19. Approval of the Evergreen Contracts:
   1) Braswells Mediterranean Gardens LTD - Residential Care for the Elderly Provider Agreement
   2) Watermark Carlotta LLC dba The Springs at the Carlotta - Skilled Nursing Facility Provider Agreement
   3) Dignity Health Medical Foundation dba Dignity Health Medical Network Inland Empire A Service of Dignity Health Medical Foundation - Capitated IPA Agreement (Medicare Only)
   4) St Mary Medical Center dba Providence St Mary Medical Center – Hospital Per Diem Agreement
   5) Aliuddin Khaja MD Inc dba Choice Psychiatric Medical Group - Behavioral Health Provider Agreement
   6) Bear Valley Urgent Care Inc – Urgent Care Provider Agreement
   7) Bobby S Bhasker Rao MD dba Bobby S Bhasker-Rao MD A Professional Corporation - Participating Provider Agreement
   8) Bright Sky Home Health Care Inc - Ancillary Provider Agreement
   9) Clear View Behavioral Services Inc - Behavioral Health Provider Agreement
   10) Dr Gregory L McFarland OD PC dba Desert EyeCare Center of Optometry - Participating Provider Agreement
   11) Dr Michael K Morton Optometric Corporation - Participating Provider Agreement
   12) Inland Eye Specialists A Medical Corporation - Ancillary Provider Agreement
   13) J Moss Foundation dba Skinny Gene Project - Ancillary Provider Agreement
   14) Javier Armijo - Material Services Agreement
   15) ML Optometry Inc dba Menifee Lakes Optometry - Participating Provider Agreement
   16) OBHG California PC - Hospitalist Agreement
   17) Palm Desert Pediatrics Inc dba Palm Desert Pediatrics Inc - Capitated Primary Care Provider Agreement
   18) Ride on Time LLC - Transportation Agreement
   19) SAC Health System - Participating Provider Agreement
   20) Shawna House - Participating Provider Agreement

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS:

ADMINISTRATION (Jarrod McNaughton)

20. Chief Executive Officer Update

21. Board Education - Claims Department Overview

FINANCE DEPARTMENT (Keenan Freeman)

22. Review of the Monthly Financials
IX. IEHP HEALTH ACCESS

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

23. Approve the Fair Political Practices Commission Conflict of Interest Code 2020 Amendment

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

24. Ratify and Approve the First Amendment to the Participating Provider Agreement with Beverly Radiology Medical Group – *Multiple Locations in San Bernardino and Riverside Counties*

25. Ratify and Approve the First Amendment to the Participating Provider Agreement with Children’s Hospital of Los Angeles Medical Group, Inc. – *Multiple County Locations*

26. Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement with Children’s Hospital at Mission – *Mission Viejo*

27. Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement with Children’s Hospital of Orange County – *Orange County*

28. Ratify and Approve the Second Amendment to the Participating Provider Agreement with Desert Advanced Imaging Medical Center – *Multiple Locations In San Bernardino And Riverside Counties*

29. Ratify and Approve the Capitated Primary Care Provider Agreement with Eisenhower Medical Center – *Cathedral City*

30. Ratify and Approve the Sixth Amendment to the Per Diem Hospital Agreement with Prime Healthcare Services, LLC dba Montclair Hospital Medical Center – *Montclair*

31. Approval of the Standard Templates
   1) Master Attachment A – Vision Covered Services
   2) Master Attachment A – Vision Covered Services (Exam Only)
   3) Master Attachment B – Vision Fee Schedule
   4) Master Attachment B – Vision Fee Schedule (Exam Only)

32. Approval of the Evergreen Contracts:
   1) Braswells Mediterranean Gardens LTD - Residential Care for the Elderly Provider Agreement
   2) Watermark Carlotta LLC dba The Springs at the Carlotta - Skilled Nursing Facility Provider Agreement
   3) Dignity Health Medical Foundation dba Dignity Health Medical Network Inland Empire A Service of Dignity Health Medical Foundation - Capitated IPA Agreement (Medicare Only)
4) St Mary Medical Center dba Providence St Mary Medical Center – Hospital Per Diem Agreement
5) Aliuddin Khaja MD Inc dba Choice Psychiatric Medical Group - Behavioral Health Provider Agreement
6) Bear Valley Urgent Care Inc – Urgent Care Provider Agreement
7) Bobby S Bhasker Rao MD dba Bobby S Bhasker-Rao MD A Professional Corporation - Participating Provider Agreement
8) Bright Sky Home Health Care Inc - Ancillary Provider Agreement
9) Clear View Behavioral Services Inc - Behavioral Health Provider Agreement
10) Dr Gregory L McFarland OD PC dba Desert EyeCare Center of Optometry - Participating Provider Agreement
11) Dr Michael K Morton Optometric Corporation - Participating Provider Agreement
12) Inland Eye Specialists A Medical Corporation - Ancillary Provider Agreement
13) J Moss Foundation dba Skinny Gene Project - Ancillary Provider Agreement
14) Javier Armijo - Material Services Agreement
15) ML Optometry Inc dba Menifee Lakes Optometry - Participating Provider Agreement
16) OBHG California PC - Hospitalist Agreement
17) Palm Desert Pediatrics Inc dba Palm Desert Pediatrics Inc - Capitated Primary Care Provider Agreement
18) Ride on Time LLC - Transportation Agreement
19) SAC Health System - Participating Provider Agreement
20) Shawna House - Participating Provider Agreement

X. Comments from the Public on Matters not on the Agenda

XI. Board Member Comments

XII. Closed Session
With Respect to Every Item of Business to be Discussed in Closed Session Pursuant to California Government Code Section 54956.87:

1. HEALTH PLAN TRADE SECRETS: Meeting held for the purpose of discussion or taking action on health plan trade secrets, including initiating a new service, program, marketing strategy, business plan, or technology, or to add a benefit or product where the premature disclosure of the trade secret would create a substantial probability of depriving the health plan of a substantial economic benefit or opportunity.

XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on September 13, 2021 at Inland Empire Health Plan.
ADMINISTRATION

1. RATIFY AND APPROVE AMENDMENT A31 TO THE LOCAL INITIATIVE SECONDARY CONTRACT (#04-35765) WITH THE DEPARTMENT OF HEALTH CARE SERVICES

**Recommended Action:**
The Governing Board of the Inland Empire Health Plan (IEHP) ratify and approve Amendment A31 to the Local Initiative Secondary Contract (#04-35765) with the Department of Health Care Services (DHCS) for the provision of Medi-Cal Health Plan Service effective July 1, 2018, or until approved by the Department of General Services (DSG), if DGS approval is required.

**Contact:**
Jarrod McNaughton, MBA, FACHE, Chief Executive Officer

**Background:**
In March 1993, DHCS issued a State Strategic Plan for Medi-Cal Managed Care. The Plan was designed to transfer the delivery of care for the majority of the Medi-Cal population from predominately a fee-for-service payment system to a capitated managed care system. Riverside and San Bernardino counties were designated as two (2) of the twelve (12) counties in the State to initiate the Medi-Cal Managed Care Program.

Riverside and San Bernardino counties are organized as a Two-Plan Model Managed Care Program. In Two-Plan Model counties, there is a Local Initiative (county organized) and a Commercial Plan in which DHCS contracts with both plans. These plans provide the Medi-Cal population freedom of choice in selecting medical services. They also allow for competition between the two systems in terms of services and cost. IEHP is the Local Initiative Medi-Cal Managed Care Plan in Riverside and San Bernardino counties.

Each Plan in the Two-Plan Model Managed Care Program has entered into a contract with DHCS in order to receive funds from the State to provide health care services to the Medi-Cal population.

**Discussion:**
IEHP received Amendment A31 to its Primary DHCS contract for Medi-Cal Health Plan Services.

The purpose of this amendment revised language for the Final Rule (FR) and Behavioral Health Treatment (BHT). It also adds 2018-2019 capitation rates by changing Exhibit B, Budget Detail and Payment Provisions.

The term of this Agreement in its entirety is September 1, 2004 to December 31, 2020. All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**

- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [x] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [x] Not Applicable
**Fiscal Impact:**
None

**Financial Review:**
Yes

**Reviewed by Counsel:**
Yes
ADMINISTRATION

2. APPROVAL OF THE FAIR POLITICAL PRACTICES COMMISSION CONFLICT OF INTEREST CODE 2020 AMENDMENT

Recommended Action:
That the Governing Board of the Inland Empire Health Plan (IEHP):

1) Approve the attached draft amendment of IEHP’s Conflict-of-Interest Code;
2) Approve the attached Notice of Intention to Amend the Conflict-of-Interest Code (“Notice of Intention”) and commence the 45-day written comment period as enumerated therein;
3) Direct staff to file the Notice of Intention with the Fair Political Practices Commission;
4) Direct the Secretary of the Board to file the Notice of Intention with the Counties of Riverside and San Bernardino Clerks of the Boards of Supervisors within three (3) business days; and
5) Direct staff to provide service of the Notice of Intention and the proposed amendment to IEHP’s existing Conflict-of-Interest Code to affected employees and any other such interested persons, as required by law.

Contact:
Jarrod McNaughton, Chief Executive Officer

Background:
As a public agency, IEHP is required to file a Conflict-of-Interest Code (the “Code”) with the Fair Political Practices Commission (the “FPPC”) to accurately identify the officials that make or participate in making governmental decisions and the disclosure categories for such individuals. The Code is required to be updated every two years, depending on whether there are changes that warrant an amendment to the existing Code.

On October 28, 2021, IEHP filed an amended Code with the FPPC, as there were several updates that needed to be made to the Code. The following changes were submitted:

1) Addition of new positions that would participate in governmental decisions and thereby require the disclosure of the specified interests; and
2) Revision of employee titles; and
3) Deletion of positions that have been abolished.

Discussion:
The FPPC approved our Code amendment on July 19, 2021. The approval of the Notice of Intention commences a 45-day comment period for any interested person to submit comments, in writing, to IEHP regarding the updated draft of the Code. Individuals may request (no later than 15 days prior to the close of the comment period) a public hearing. The Notice of Intention shall begin the comment period on August 13, 2021, with the final comment day set as September 27, 2021. The FPPC also conducts a 45-day public notice period with the Office of Administrative Law. At the close of the comment period, IEHP will submit a summary of any feedback or comments to the FPPC for review, if necessary. The Code will not become effective until final approval by the FPPC.
Strategy Focus Areas:

- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [x] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [x] Not Applicable

Fiscal Impact:
None

Financial Review:
N/A

Reviewed by Counsel:
Yes
NOTICE OF INTENTION TO AMEND THE CONFLICT OF INTEREST CODE
OF THE INLAND EMPIRE HEALTH PLAN

NOTICE IS HEREBY GIVEN that the Inland Empire Health Plan, pursuant to the authority vested in it by section 87306 of the Government Code, proposes amendment to its conflict of interest code. A comment period has been established commencing on August 13, 2021 and closing September 27, 2021. All inquiries should be directed to the contact listed below.

The Inland Empire Health Plan proposes to amend its conflict of interest code to include employee positions that involve the making or participation in the making of decisions that may foreseeably have a material effect on any financial interest, as set forth in subdivision (a) of section 87302 of the Government Code. The amendment carries out the purposes of the law and no other alternative would do so and be less burdensome to affected persons.

Changes to the conflict of interest code include:
1. Addition of new positions that would participate in governmental decisions and thereby require the disclosure of the specified interests;
2. Revision of employee titles;
3. Deletion of positions that have been abolished; and
4. Also makes other technical changes.

The proposed amendment and explanation of the reasons can be obtained from the agency’s contact.

Any interested person may submit written comments relating to the proposed amendment by submitting them no later than September 27, 2021, or at the conclusion of the public hearing, if requested, whichever comes later. At this time, no public hearing is scheduled. A person may request a hearing no later than September 12, 2021.

The Inland Empire Health Plan has determined that the proposed amendments:
1. Impose no mandate on local agencies or school districts.
2. Impose no costs or savings on any state agency.
3. Impose no costs on any local agency or school district that are required to be reimbursed under Part 7 (commencing with Section 17500) of Division 4 of Title 2 of the Government Code.
4. Will not result in any nondiscretionary costs or savings to local agencies.
5. Will not result in any costs or savings in federal funding to the state.
6. Will not have any potential cost impact on private persons, businesses or small businesses.

All inquiries concerning this proposed amendment and any communication required by this notice should be directed to: Annette Taylor, Secretary to the Governing Board at (909) 296-3584 or taylor-a@iehp.org.
CONFLICT-OF-INTEREST CODE
FOR
INLAND EMPIRE HEALTH PLAN JOINT POWERS AGENCY

The Political Reform Act (Government Code Section 81000, et seq.) requires state and local government agencies to adopt and promulgate conflict-of-interest codes. The Fair Political Practices Commission has adopted a regulation (2 California Code of Regulations Section 18730) that contains the terms of a standard conflict-of-interest code, which can be incorporated by reference in an agency’s code. After public notice and hearing, the standard code may be amended by the Fair Political Practices Commission to conform to amendments in the Political Reform Act. Therefore, the terms of 2 California Code of Regulations Section 18730 and any amendments to it duly adopted by the Fair Political Practices Commission are hereby incorporated by reference. This regulation and the attached Appendices, designating positions and establishing disclosure categories, shall constitute the conflict-of-interest code of the Inland Empire Health Plan Joint Powers Agency.

Individuals holding designated positions shall file their statements of economic interests with the Inland Empire Health Plan Joint Powers Agency, which will make the statements available for public inspection and reproduction. (Gov. Code Section 81008.) All statements will be retained by the Inland Empire Health Plan Joint Powers Agency.
# CONFLICT-OF-INTEREST CODE

INLAND EMPIRE HEALTH PLAN

JOINT POWERS AGENCY

## APPENDIX A

<table>
<thead>
<tr>
<th>AGENCY POSITIONS</th>
<th>DISCLOSURE CATEGORY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governing Board Members</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Chief Executive Officer</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Chief Financial Officer</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Chief Information Officer</td>
<td>1, 2, 4</td>
</tr>
<tr>
<td>Chief Communications &amp; Marketing Officer</td>
<td>1, 2, 4</td>
</tr>
<tr>
<td>Chief Medical Officer</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Chief Network Development Officer</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Chief of Organizational Development</td>
<td>1, 2, 4</td>
</tr>
<tr>
<td>Chief Operating Officer</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Vice President of Population Health</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Vice President of Strategy</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Vice President of Quality</td>
<td>2, 3</td>
</tr>
<tr>
<td>Executive Director(s) of Operations</td>
<td>1, 2, 3</td>
</tr>
<tr>
<td>Senior Director of Advanced Technology</td>
<td>3, 4</td>
</tr>
<tr>
<td>Senior Director of Care Integration</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Senior Director of Community Health</td>
<td>2</td>
</tr>
<tr>
<td>Senior Director of Claims</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Director of Facilities</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Senior Medical Director of Family &amp; Community Health</td>
<td>2, 3</td>
</tr>
<tr>
<td>Position</td>
<td>Numbers</td>
</tr>
<tr>
<td>------------------------------------------------------------</td>
<td>---------</td>
</tr>
<tr>
<td>Senior Director of Finance</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Director of Medical Management</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Director of Operational Finance</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Director of Pharmaceutical Services</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Medical Director of Health Services</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Medical Director of Practice Transformation</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Director of Process Improvement</td>
<td>2, 4</td>
</tr>
<tr>
<td>Senior Director of Provider Services</td>
<td>2, 3</td>
</tr>
<tr>
<td>Senior Director of Quality Management</td>
<td>4</td>
</tr>
<tr>
<td>Clinical Director of Behavioral Health</td>
<td>2, 3</td>
</tr>
<tr>
<td>Clinical Director of Care Management</td>
<td>2, 3</td>
</tr>
<tr>
<td>Clinical Director of POS Integrated Care Management</td>
<td>2, 3</td>
</tr>
<tr>
<td>Director of Actuarial Services</td>
<td>2, 3</td>
</tr>
<tr>
<td>Director of Business Continuity</td>
<td>2, 4</td>
</tr>
<tr>
<td>Director of Business Systems</td>
<td>2, 4</td>
</tr>
<tr>
<td>Director of Call Center Systems, Quality &amp; Training</td>
<td>2</td>
</tr>
<tr>
<td>Director of Claims</td>
<td>2, 3</td>
</tr>
<tr>
<td>Director of Clinical Pharmacy and Operations</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Director of Communications and Marketing</td>
<td>2</td>
</tr>
<tr>
<td>Director(s) of Community Relations</td>
<td>2</td>
</tr>
<tr>
<td>Director of Compliance and Regulatory Affairs/Compliance Officer</td>
<td>2, 4</td>
</tr>
<tr>
<td>Director of Delegation Oversight</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Director of Encounters &amp; EDI</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Position</td>
<td>Numbers</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>---------</td>
</tr>
<tr>
<td>Director of Enterprise Application Support</td>
<td>2, 4</td>
</tr>
<tr>
<td>Director of Enterprise Project Management Office</td>
<td>2, 4</td>
</tr>
<tr>
<td>Director of Facilities</td>
<td>1, 2</td>
</tr>
<tr>
<td>Director of Finance</td>
<td>2</td>
</tr>
<tr>
<td>Director of Financial Analysis</td>
<td>2</td>
</tr>
<tr>
<td>Director of Government Affairs</td>
<td>2</td>
</tr>
<tr>
<td>Director of Grievance &amp; Appeals</td>
<td>2, 3</td>
</tr>
<tr>
<td>Director of Health Education</td>
<td>2</td>
</tr>
<tr>
<td>Director of Healthcare Data Science Systems</td>
<td>4</td>
</tr>
<tr>
<td>Director of Healthcare Informatics</td>
<td>4</td>
</tr>
<tr>
<td>Director of Health Services Evaluation</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Director of Human Resources</td>
<td>2</td>
</tr>
<tr>
<td>Director of Integrated Care</td>
<td>2, 4</td>
</tr>
<tr>
<td>Director of Information Technology</td>
<td>4</td>
</tr>
<tr>
<td>Director of Learning and Innovation Center Operations</td>
<td>2</td>
</tr>
<tr>
<td>Director of Learning and Development</td>
<td>2</td>
</tr>
<tr>
<td>Medical Director(s)</td>
<td>2, 3</td>
</tr>
<tr>
<td>Medical Director- Inpatient</td>
<td>2</td>
</tr>
<tr>
<td>Medical Director- Care Management</td>
<td>2</td>
</tr>
<tr>
<td>Medical Director- Behavioral Health</td>
<td>2</td>
</tr>
<tr>
<td>Director of Member Services, Call Management</td>
<td>2</td>
</tr>
<tr>
<td>Director of Process Improvement, Sensei</td>
<td>2</td>
</tr>
<tr>
<td>Position</td>
<td>Code</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Director of Provider Contracting</td>
<td>2, 3</td>
</tr>
<tr>
<td>Director of Provider Operations</td>
<td>2</td>
</tr>
<tr>
<td>Director of Provider Network &amp; Communications</td>
<td>2, 3</td>
</tr>
<tr>
<td>Director of Provider Relations</td>
<td>2</td>
</tr>
<tr>
<td>Director of Purchasing</td>
<td>2, 3, 4</td>
</tr>
<tr>
<td>Director of Quality Informatics</td>
<td>4</td>
</tr>
<tr>
<td>Director of Quality Management</td>
<td>2</td>
</tr>
<tr>
<td>Director of Utilization Management - Clinical</td>
<td>2</td>
</tr>
<tr>
<td>Director of Utilization Management – Operations</td>
<td>2</td>
</tr>
<tr>
<td>Organizational Development Sensei</td>
<td>2</td>
</tr>
<tr>
<td>Purchasing Manager</td>
<td>2, 4</td>
</tr>
<tr>
<td>General Counsel</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Legal Counsel to the Governing Board from Riverside County**</td>
<td>1, 2, 3, 4</td>
</tr>
<tr>
<td>Consultants/New Positions</td>
<td>*</td>
</tr>
</tbody>
</table>

*With respect to consultants/new positions, the Chief Executive Officer may determine in writing that a particular consultant is hired or a new position is created to perform a range of duties that is limited in scope and thus is not required to comply with the disclosure requirements described in these categories. Such determination shall include a description of the consultant’s or new position’s duties and, based upon that description, a statement of the extent of disclosure requirements. The Chief Executive Officer’s determination is a public record and shall be retained for public in the same manner and location as the conflict of interest code. (Government Code Section 81008.)*

**Note:** The position of Legal Counsel to the Governing Board is filled by licensed attorneys employed by Riverside County Counsel’s Office.
CONFLICT-OF-INTEREST CODE
INLAND EMPIRE HEALTH PLAN
JOINT POWERS AGENCY

APPENDIX B

DISCLOSURE CATEGORIES

CATEGORY 1

An individual holding a designated position in this category must report all interests in real property located within or not more than two miles outside the boundaries of the jurisdiction or within two miles of any land owned or used by the Inland Empire Health Plan Joint Powers Agency.

CATEGORY 2

An individual holding a designated position in this category must report investments, business positions in business entities and income (including receipt of gifts, loans and travel payments) from sources of the type to provide:

- medical/health care treatment facilities, services, products, equipment, and/or machines; medical insurance products and services
- and other products and services utilized (or planning to be utilized) by the Inland Empire Health Plan Joint Powers Agency including janitorial, and legal, but not including any information technology and telecommunication sources.

The medical/health care sources include the full range of products and services including: medical providers, hospitals, pharmaceutical products/facilities, transportation companies and consultants.

CATEGORY 3

An individual holding a designated position in this category must report investments and business positions in business entities, and income (including receipt of loans, gifts, and travel payments) from sources that filed a claim, or have a claim pending, against the Inland Empire Health Plan Joint Powers Agency during the previous two years.

CATEGORY 4

An individual holding a designated position in this category must report investments and business positions in business entities, and income (including receipt of gifts, loans, and travel payments) from information technology and telecommunications sources, including computer hardware or software companies, computer consultant services, training, data processing firms, and media services.
HEALTH SERVICES

3. APPROVE THE THIRD AMENDMENT TO THE PROFESSIONAL SERVICES AGREEMENT WITH T-BASE COMMUNICATIONS USA, INC.

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) approve the Third Amendment to the Professional Services Agreement (Agreement) with T-Base Communications USA, Inc. for Alternative Format Transcription Services, for an additional amount not to exceed $109,170 and extend the term for an additional three (3) through November 30, 2021. The total compensation payable under this Agreement shall not exceed $1,141,170 through November 30, 2021.

**Contact:**
Takashi Michael Wada, M.D., MPH, Chief Medical Officer

**Background:**
T-Base is an assistive technology company that provides a range of software applications and educational materials including talking books, Braille textbooks, and tactile graphics to assist people with disabilities. T-Base has provided cost-effective alternative format transcription services that meet IEHP’s quality, turn-around and cost requirements since 2016. Alternative format transcription services are provided in English and Spanish in the following formats: Grade 1 Braille, Grade 2 Braille, Large Print, Audio, Video (American Sign Language), E-Text, and AccessOne Enhanced Equivalent.

The original Agreement was fully executed in September 2016 under Minute Order 16-64 for an amount not to exceed $110,000 per contract year, through August 7, 2019. The First Amendment was approved on June 11, 2018 under Minute Order 18-191 that amended the compensation to an amount not to exceed $220,000 per contract year. The Second Amendment was approved on February 11, 2019 under Minute Order 19-33, that extended the term and amended the compensation to an amount not to exceed $276,000 per contract year through August 7, 2021.

**Discussion:**
IEHP is currently undergoing an RFP for Alternative Format Transcription Services (RFP# 20-03104). Extending this Agreement through November 30, 2021 will provide IEHP the opportunity to finalize the RFP and allow for a seamless transition to a new Agreement for Alternative Format Transcription Services.

Further, in response to the utilization trend, an additional $109,170 is needed to cover the costs through November 30, 2021.

To date IEHP has spent $1,032,000 toward this Agreement. Therefore, with the additional $109,170, the total compensation payable under this Agreement shall not exceed $1,141,170 through November 30, 2021.
Strategy Focus Areas:

- ✔ Member Experience
- ☐ Network
- ✔ Team Members
- ☐ Operational Excellence
- ☐ Technology
- ☐ Financial Stewardship
- ☐ Not Applicable

Fiscal Impact:
Included in CY 2021 Budget.

Fiscal Review:
Johnson, V.

Reviewed by Counsel:
Yes
INFORMATION TECHNOLOGY DEPARTMENT

4. APPROVE THE FUNDING INCREASE TO THE EDIFECs, INC. PROVISIONED EDI AND ENCOUNTER SOLUTION AND COMPLIANCE SOLUTION

Recommended Action:
That the Governing Board of the Inland Empire Health Plan (IEHP) 1) approve the funding increase to the Master License and Service Agreement (MLSA) with Edifecs, Inc. (Edifecs) for an amount not to exceed $2,039,001 through December 15, 2023 for the Edifecs provision EDI and Encounter Solution Project and 2) approve the funding increase of $20,450 for provision solution to meet Council for Affordable Quality Healthcare (CAQH) and Committee on Operating Rules for Information Exchange (CORE) through December 15, 2023

Contact:
Michael Deering, Chief Information Officer

Background:
Established in 2005, CAQH CORE is a multi-stakeholder collaboration of more than 130 organizations – providers, health plans, vendors, government agencies, and standard-setting bodies- developing operating rules to simplify healthcare administrative transactions. On November 9, 2015, under Minute order 15-274, IEHP partnered with Edifecs for the provision that will allow IEHP to achieve compliance with the Committee on Operating Rules for Information Exchange (CORE) certification at an estimated cost that shall exceed $2,400,000.

In addition, IEHP needed an electronic data interchange (EDI) and Encounter solution to intake, manage, process, and submit to IEHP’s regulatory entities (DHCS and CMS) medical, laboratory, pharmaceutical, and other encounters as legislatively mandated. IEHP’s revenue is significantly tied to complete, accurate, and timely encounter submissions. On June 22, 2018 under Minute Order 18-198, the Governing Board approved the Encounter and EDI Solution project at estimated cost that shall not exceed $5 million for five (5) years.

On December 10, 2018 under Minute Order 18-334, the Governing Board approved the Fifth Amendment to the MLSA with Edifecs for a term extension through December 16, 2019. The term extension was required due to the MLSA term originally timing in conjunction with a December 2015 Edifecs provisioned compliance solution for CAQH CORE operating rule sets. The EDI and Encounter Solution was drafted as an Amendment to the existing MLSA with Edifecs.

On September 9, 2019 under Minute Order 19-174, the Governing Board approved the funding increase and term extension to the MLSA with Edifecs for an amount not to exceed $168,000 through December 31, 2020, bringing the new total amount under the agreement to $8.268 million.

On May 11, 2020 under Minute Order 20-109, the Governing Board approved the Change Order to the MLSA for an amount not to exceed $525,000 through December 31, 2021 for an additional 3,563 professional service hours for further refinement of system workflows and post go-live stabilization.
On December 14, 2020 under Minute order 20-354, the Governing Board approved the Seventh Amendment to the MLSA with Edifecs for an amount not to exceed $402,303 through December 15, 2023 for the continued provision of a hosted CAQH CORE Operating Rule Solution.

On May 10, 2021 under Minute order 21-112, the IEHP Governing Board ratified and approved Statement Of Work 2099 with Edifecs, Inc. (Edifecs) for the provision of Coordination of Benefits (COB) enhancement services for an additional amount not to exceed $17,952, effective December 8, 2020 and approved Statement Of Work 2155 with Edifecs for the provision of Magellan Process Enhancements to the EDI and Encounter Solution for an amount not to exceed $71,705 through December 15, 2023.

Discussion:
The SpecBuilder License Software and Technical Support & Maintenance (TSM) are part of the EDI & Encounter solution. The software allows the team members to validate the claim files, encounter files, eligibility files, eligibility request files, claim status files, and NCPDP Rx files. Additionally, the TSM is for a comprehensive solution addressing the entire lifecycle of encounter data processing. To support the provision EDI and Encounter Solution Project, IEHP is requesting that the Governing Board ratify and approve the funding increase for an amount not to exceed $2,039,001 through December 15, 2023.

IEHP has been utilizing Edifecs to provide a hosted cloud-based solution that would result in achieved compliance with the Centers for Medicare and Medicaid Services (CMS) required CAQH CORE Operating Rules Phase I, II, and III. The I & II solution is focused on providing IEHP’s trading partners with CAQH CORE compliant access to exchange the following X12 transaction sets with IEHP: 270/271 (eligibility for a health plan), 276/277 (claim status). To support the I & II solution, IEHP is requesting that the Governing Board ratify and approve the funding increase for an amount not to exceed $20,450 through December 15, 2023.

Edifecs reserves the right to increase the License Fees and TSM fees on an annual basis under provision EDI & Encounter Solution and/or CAQH/CORE. However, such annual increases range between 3%-5% over the prior year’s fees. In total, IEHP is requesting that the Governing Board approve an additional amount not to exceed $2,059,451 through December 15, 2023, to comply with the respective increase on the annual fee.

Strategy Focus Areas:

- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [ ] Operational Excellence
- [x] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

Fiscal Impact:
Included in CY2021 Budget

Fiscal Impact:
J. Haines
Reviewed by Counsel:
Pending
INFORMATION TECHNOLOGY DEPARTMENT

5. RATIFY AND APPROVE THE FIRST AMENDMENT TO THE SOFTWARE LICENSE AGREEMENT WITH CLINICAL ARCHITECTURE, LLC.

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) ratify and approve the First Amendment to the Software Licensing Agreement (SLA) with Clinical Architecture, LLC (Clinical Architecture) for the incorporation of a HIPPA Business Associate Agreement (BAA) at no additional cost, effective July 12, 2021 through March 7, 2024.

**Contact:**
Michael Deering, Chief Information Officer

**Background:**
IEHP has utilized a limited Symedical Terminology Management subscription since 2015 as a component of the Allscripts provisioned Electronic Medical Record (EMR) solution integration project. The existing subscription supports functionalities of the EMR solution’s dbMotion software. Since the Plan’s introduction to this software, IEHP has been able to evaluate further uses of Symedical’s Pivot tool that will support the ingestion and processing of clinical and administrative data on a broad scale.

On March 2021 under Minute Order 21-72, the Governing Board approved the SLA with Clinical Architecture for the provision of Symedical solution components and implementation for an amount not to exceed $1,298,589 for three years, effective March 8, 2021 through March 7, 2024.

**Discussion:**
Following the release of further specifications to the CMS Interoperability and Patient Access Final Rule in mid-2020, IEHP will soon be required to reconfigure the Plan’s internal data workflow functionalities to allow for the kinds of data ingestion and normalization that are supported by software such as that which Symedical provides. In essence, this software allows IEHP to receive data in one format and compile, de-duplicate and convert that data to an industry standard format of the Plan’s choosing.

To support and protect the provision of services provided by this SLA, IEHP is requesting that the Governing Board ratify and approve the First Amendment to the Agreement with Clinical Architecture so that IEHP may begin to fully leverage the use of Symedical’s data ingestion and transformation capabilities. The First Amendment’s incorporation of the BAA will be effective July 12, 2021 through March 7, 2024.

**Strategy Focus Areas:**
- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable
Fiscal Impact: None

Financial Review: N/A

Reviewed by Counsel: Yes
6. APPROVE THE FIRST AMENDMENT TO THE PROFESSIONAL SERVICES AGREEMENT WITH MH CONSULTING, LLC

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) approve the First Amendment to the Professional Services Agreement (Agreement) with MH Consulting, LLC (MH Consulting) in support of further HSP product software release upgrades, associated claims configuration and technical support services for an additional amount not to exceed $352,000 and extend the term for five (5) months through March 19, 2022. The total amount payable under this Agreement shall not exceed $2,252,000 dollars.

**Contact:**
Michael Deering, Chief Information Officer

**Background:**
IEHP has utilized MH Consulting staff augmentation services in support the Plan’s foundational IT infrastructure development since the Plan’s initiation of the Core project implementation in 2016. The Core project reorganized and streamlined IEHP’s primary Plan Member and business operating systems. Due to the extent of influence these systems have in the Plan’s daily operations, staff augmentation for these systems have been utilized in an intermittent and ad hoc fashion since the time of the Core project implementation and subsequent post go-live stabilization as changes to IEHP operational workflows have been requested by Team Members in supported Business Units.

By nature of MH Consulting’s prior and extensive work with IEHP, as well as their advanced and unique knowledge of the HSP and MedHOK system implementations and configurations, MH Consulting is uniquely positioned to support IEHP in a series of HSP system update releases that are currently being prepared for deployment.

In April 2021 under Minute Order 21-96, the Governing Board approve the Agreement with MH Consulting to provision professional services support of HSP product software release upgrades for an amount not to exceed $1,900,000, effective March 15, 2021 through November 1, 2021.

**Discussion:**
With assistance from this Agreement, IEHP has transitioned from HSP release 10.6.1.11.1 to release version 10.7.1 and is in continued preparation for HSP’s 10.8.0 software release. Overall, MH Consulting is providing IEHP with support to test, review, assess, and validate release 10.6.1.11.1, with the intent of building a baseline degree of release preparation while simultaneously building out test cases that can be used and expanded upon for implementing HSP releases 10.7.0, 10.7.1 and 10.8.0.

As a multi-phase project, IEHP originally requested for the use of eleven (11) full-time MH Consulting staff associates for a total duration of eight (8) months (3/15/2021 through 11/15/2021). In an expansion of the existing term and scope, this First Amendment will provide IEHP with two (2) additional Business Transformation Analysts (BTA) to focus primarily on the
needs of the IEHP Finance team, as well as to supplement the original 11 member consultant team. Specifically, the BTA will:

- Analyze and evaluate business and HSP system processes and system configuration.
- Provide subject matter expertise to resolve configuration and business Test Case issues in adherence to IEHP business rules.
- Conduct testing based on Test Cases, including claims testing to validate expected outcomes for configuration, Transforms, and integrated systems.
- Responsible for defect tracking and issue triage per project requirements.
- Responsible for team collaboration throughout testing cycles.
- Provide training and coaching when needed during the testing phases.
- Monitor testing processes and daily performance.
- Work in conjunction with business owners, testing teams, and testers to ensure test cases are understood and adequately tested in adherence to IEHP business rules.
- Analyze testing Use Cases and requirements to ensure correctness and expected testing outcomes.
- Collaborate closely with other testing team members and departments.
- Detect, track, and report software defects and inconsistencies.
- Provide support, reports, presentations, updates, and documentation when needed.
- Be responsible for test case requirements gathering and documentation.
- Be responsible for testing in adherence to IEHP business rules.

In support of the three (3) version release project phases, MH Consulting will provide IEHP with the following project deliverables:

- Development of Test Cases to support IEHP’s business requirements.
- Development of Traceability Matrix that maps the business requirements to the test cases.
- Conduct testing with IEHP (SIT and UAT).
- Validate business requirements and ensure that the requirements adhere to the Test Cases.
- Provide oversite to ensure that all test cases are being tested.
- Test Case and defect management reporting using IEHP’s tool set.
- Development of daily dashboards using IEHP’s tool set.
- Conduct daily testing status and defect reporting to the IEHP team.
- Weekly status reporting and escalation process are reported for project sponsors.
- Provide value-stream management to improve quality assurance outcomes for the IEHP.

To assure the successful, timely deployment and testing of these releases, IEHP is requesting that the Governing Board approve this First Amendment for supplementary Business Transformation Analyst services in support of HSP product software release upgrades for an additional amount not to exceed $352,000 through March 19, 2022. The new total amount under this Agreement shall not exceed $2,252,000.
Strategy Focus Areas:

☐ Member Experience  ☐ Network  ☐ Team Members  ☐ Operational Excellence
✔ Technology  ☐ Financial Stewardship  ✔ Not Applicable

Fiscal Impact:
New Expenditure

Fiscal Review:
J. Haines

Reviewed by Counsel:
Yes
7. RATIFY AND APPROVE THE COLLABORATION FLEX WITH CISCO AUDIO ORDER FORM WITH INTRADO ENTERPRISE COLLABORATION, INC.

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) ratify and approve the Collaboration Flex with Cisco Audio Order Form with Intrado Enterprise Collaboration, Inc. (Intrado) for the provision of call and video conference system services for an amount not to exceed $571,584.24, effective June 30, 2021 through June 29, 2024.

**Contact:**
Michael Deering, Chief Information Officer

**Background:**
The Information Technology department was in need of an online meeting service for video conferences and webinars. Cisco Webex is a leading enterprise solution that provides seamless collaboration and hybrid work experiences while being secure and private.

In March of 2018, under Minute Order 16-65, IEHP signed a three (3) year agreement with West Unified Communications Corporation to provide Webex meeting services at a cost of $528,768. The agreement included an auto-renew option in one (1) year renewal terms.

In June of 2019, West Unified Communications Corporation announced that it had rebranded to a new company name, Intrado.

In March of 2021, under Minute Order 16-65, IEHP entered a one (1) year auto-renewal term with Intrado at a cost of $258,348.

**Discussion:**
In recognizing the potential for cost-savings, IEHP elected to transition from an auto-renewing contract structure for the provision of these services to a more term-defined and less costly Agreement structure. In particular, this request is to sign a new three (3) year agreement with Intrado at a cost not to exceed $571,684.24. When compared to the prior Agreement, the replacement of the auto-renewal conditions results in a savings of $38,157.30.

Additionally, this agreement now includes a component of SMARTnet coverage for the Plan’s use of Cisco Call Manager services, also referred to as Call Control, which is a software application used for meetings and collaboration throughout the company. These services were formerly provisioned to IEHP through a separate agreement with Presidio. IEHP’s Agreement with Presidio has correspondingly been revised to reflect the removal of the Cisco Call Manager SMARTnet coverage. The transition of SMARTnet coverage for these particular services from Presidio to Intrado yielded an additional savings of $310,838.62 across a three (3) year period. IEHP also negotiated the waiving of what are referred to as BF-1 and BF-3 fees, which are standard to most agreements of this type. This further negotiation resulted in an additional $57,040.03 in savings.
In total, IEHP is expected to save $406,036.03 from entrance into this Agreement. As such, IEHP is requesting the ratification and approval of the Agreement with Intrado for an amount not to exceed $571,584.24, effective June 30, 2021 through June 29, 2024.

**Strategy Focus Areas:**
- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Fiscal Impact:**
J. Haines

**Reviewed by Counsel:**
Yes
8. RATIFY AND APPROVE PURCHASE ORDER IHP3000879 WITH PRESIDIO NETWORKED SOLUTIONS, INC.

Recommended Action:
That the Governing Board of the Inland Empire Health Plan (IEHP) ratify and approve Purchase Order IHP3000879 with Presidio Networked Solutions, Inc. (Presidio) for the provision of Cisco Smartnet phone system hardware maintenance and support for an amount not to exceed $1,038,166.32 effective June 2, 2021 through June 1, 2024.

Contact:
Michael Deering, Chief Information Officer

Background:
In August 2012 the Governing Board approved use of an interim phone solution that would be used to bridge the gap between the existing Siemens phone system and a system to be determined in the future.

On September 25, 2012 IEHP initiated a Request for Proposal (RFP) for Telephony Solution Design and Implementation Services for IEHP’s future transition to the Plan’s new Atrium headquarters at Empire Lakes in Rancho Cucamonga.

In November 2012 under Minute Order 12-322, the Governing Board approved the award of the RFP to FusionStorm, Inc. for a Cisco Telephony Enterprise Solution and associated maintenance and support services for an amount not to exceed $1,400,000.

Since 2012, IEHP has incrementally upgraded or renewed services to support the Atrium as well as other satellite location’s phone system components and configurations through MO 13-63, MO 14-227, MO 16-94, and MO 17-77. These services have been procured through myriad Cisco authorized resellers to offer maintenance and service support to Cisco telephony network hardware and systems.

Discussion:
Currently, the following 26 resellers are authorized to provision Cisco SMARTnet services to State and Local governments of California between the years 2021 and 2024 pursuant to the Terms and Conditions of the Cisco NASPO AR3227 California Participating Addendum 7-20-70-47-01:

<table>
<thead>
<tr>
<th>AllConnected, Inc.</th>
<th>Logicalis, Inc</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allied Network Solutions, Inc.</td>
<td>MCI Communications Services, Inc. dba Verizon Business Services</td>
</tr>
<tr>
<td>AMS.NET, Inc.</td>
<td>Netsync Network Solutions, Inc.</td>
</tr>
</tbody>
</table>
On May 25, 2021 IEHP released Request for Quotation (RFQ) #21-03268 for Cisco SMARTnet phone system services for bids based upon the National Association of State Procurement Officials (NASPO) Cooperative Contract program pricing for public entities. Bids for RFQ #21-03268 were requested by invitation and closed on June 7, 2021. Insight Direct, Presidio, and CDW were invited into participation in the bidding process. Presidio was selected for the award of the RFQ as they were the sole respondent who provided a co-op pricing proposal in response to the RFQ invitation.

The service coverage and associated pricing were broken down as follows:

<table>
<thead>
<tr>
<th>Contract Reference Number and/or Description:</th>
<th>Contract Start Date</th>
<th>Contract End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>IEHP-RFQ-21-03268 CON-SMARTNET RENEWAL</td>
<td>06/02/21</td>
<td>06/01/24</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Item Number/Item Description</th>
<th>Extended Price</th>
<th>Tax</th>
<th>Delivery Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>CON-SMARTNET RENEWAL HARDWARE Term 06/02/2021 - 06/01/2024</td>
<td>950,071.46</td>
<td>0.00</td>
<td>06/23/21</td>
</tr>
<tr>
<td>CON-SMARTNET RENEWAL LICENSING Term 06/02/21 - 06/01/24</td>
<td>88,094.86</td>
<td>0.00</td>
<td>06/23/21</td>
</tr>
</tbody>
</table>

In total, IEHP is requesting that the Governing Board ratify and approve Purchase Order IHP3000879 with Presidio for the provision of Cisco Smartnet phone system hardware.
maintenance and support for a total amount not to exceed $1,038,166.32, effective June 2, 2021 through June 1, 2024.

**Strategy Focus Areas:**

- [ ] Member Experience  
- [ ] Network  
- [ ] Team Members  
- [ ] Operational Excellence  
- [ ] Technology  
- [ ] Financial Stewardship  
- [ ] Not Applicable

**Fiscal Impact:**

Included in CY2021 Budget

**Fiscal Impact:**

J. Haines

**Reviewed by Counsel:**

Yes
INFORMATION TECHNOLOGY DEPARTMENT

9. RATIFY AND APPROVE CHANGE ORDER NUMBER Q-87651 TO THE MASTER SERVICES AGREEMENT WITH FLEXENTIAL CORP

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) ratify and approve Change Order number Q-87651 (CO87651) to the Master Services Agreement (Agreement) with Flexential Corp for the provision of data center location services for an additional amount not to exceed $121,088.64 effective June 11, 2021 through May 31, 2023.

**Contact:**
Michael Deering, Chief Information Officer

**Background:**
In August 2016 IEHP entered into the Master Services Agreement with Via West for data center location services in Las Vegas for an amount not to exceed $6,720 per month under a renewing term structure.

In August 2017, Via West was acquired by Peak 10.

On January 18, 2018, Peak 10 and Via West announced they would rebrand as Flexential.

In November 2020 under Minute Order 16-64, IEHP entered into the Master Services Agreement Extension (MSA Extension) with Flexential through execution of Quote Number Q-70952 for data center services at an estimate amount not to exceed $499,234.56 for a period of thirty-two (32) months, effective October 1, 2020.

**Discussion:**
Flexential delivers data center solutions spanning colocation, connectivity, cloud, managed solutions, and professional services and has over 4200 customers. In regard to the specific services utilized by IEHP, Flexential provides IEHP’s internet connectivity for locations housing the Plan’s Disaster Recovery servers and is considered a critical service to the Plan. The requested approval of CO87651 is to expand the Plan’s access to an additional 130 square feet of secured cage space for the physical housing of IEHP servers within the Flexential data center. This request also provisions for the connection of power supply to the associated servers within the expanded cage space area.

In consideration of the additional square footage, the new annual financial commitment of the Plan is outlined as follows:

<table>
<thead>
<tr>
<th>Agreement(s)</th>
<th>Cost Commitment</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov. 2020 MSA Extension</td>
<td>$15,601.08</td>
<td>Monthly</td>
</tr>
<tr>
<td></td>
<td>$187,212.96</td>
<td>Annually</td>
</tr>
<tr>
<td></td>
<td>$499,234.56</td>
<td>32 Month Commitment</td>
</tr>
</tbody>
</table>
As reflected above, the additional data center cage space for housing IEHP’s servers is priced on a monthly basis and sums to an annual cost commitment of $60,544.32. Given that CO87651 is coterminous with the November 2020 executed MSA Extension, the total term of the Change Order is only twenty three months, effective June 11, 2021 through May 31, 2023. Based upon this need for term congruence, IEHP is requesting that the Governing Board approve the additional funding of $121,088.64 for coverage of the twenty-three month period for which CO87651 is effective as well as one month of contingency for space and power supply fees. The total combined cost of the requested contingency, existing MSA Extension, and additional cage space provisioned through CO87651 are not to exceed $620,323.20 through May 31, 2023.

**Strategy Focus Areas:**

- [ ] Member Experience
- [ ] Network
- [x] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Fiscal Impact:**
J. Haines

**Reviewed by Counsel:**
Yes
OPERATIONS DEPARTMENT

10. APPROVE THE SECOND AMENDMENT TO THE PROFESSIONAL SERVICES AGREEMENT WITH SHORETT PRINTING, INC. DBA CROWN CONNECT DBA CROWN PRINTERS

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) approve the Second Amendment to the Professional Services Agreement (Agreement) with Shorett Printing, Inc dba Crown Connect dba Crown Printers for an additional $86,400. The total compensation payable under this Second Amendment shall not exceed $2,178,400.

**Contact:**
Susie White, Chief Operations Officer

**Background:**
In December 2020 the Governing Board approved the award of RFP #19-01443 for PHI Printing, Fulfilment, and Mailing Services to Crown Printers. Thereafter, IEHP entered into a one (1) year Agreement on January 1, 2021, for an amount not to exceed $1,700,000 through December 31, 2021.

Crown Printers assists IEHP with hourly sweeps of the MedHOK system for correspondence that is ready to be sent to IEHP members. This must be performed daily to ensure that correspondence is processed and sent within the timeframe that has been established through regulatory agencies that oversee both Medicare and Medi-Cal lines of business.

In March 2021 the Governing Board approved the First Amendment for an additional $392,000 to cover unforeseen costs due to COVID-19 pandemic fulfillment mailings. This additional amount brought the total compensation under the Agreement to an amount not to exceed $2,092,000 through December 14, 2021.

**Discussion:**
Crown Printers continues to assist IEHP with all the mandated fulfilment mailing sweeps from the MedHOK system correspondence to IEHP Members. Each MedHOK Member mailing type has a corresponding envelop specification, and Crown Printers will be responsible for the envelop specification, including envelop stock, size, color, and print specifications; all envelop graphics and colors are approved and provided by IEHP.

Crown Printers will also be responsible for maintaining and storing all stationery items, such as envelopes that are required to complete fulfillment of the mailings. An additional $86,400 is needed to cover the costs of the storage fees. The total compensation payable under this Agreement shall not exceed $2,178,400 through December 14, 2021.
Strategy Focus Areas:

☑ Member Experience ☑ Network ☐ Team Members ☑ Operational Excellence
☑ Technology ☐ Financial Stewardship ☐ Not Applicable

Fiscal Impact:
Included in CY 2021 Budget

Financial Review:
Yes

Reviewed by Counsel:
Yes
PROVIDER NETWORK DEPARTMENT

11. RATIFY AND APPROVE THE FIRST AMENDMENT TO THE PARTICIPATING PROVIDER AGREEMENT FOR BEVERLY RADIOLOGY MEDICAL GROUP – MULTIPLE LOCATIONS IN SAN BERNARDINO AND RIVERSIDE COUNTIES

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the First Amendment to the Participating Provider Agreement for Beverly Radiology Medical Group, effective July 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Beverly Radiology Medical Group is currently a contracted Provider in the IEHP Network.

**Discussion:**
The Amendment is to replace the Attachment B, Compensation Attachments.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- [ ] Member Experience  
- [ ] Network  
- [ ] Team Members  
- [ ] Operational Excellence  
- [ ] Technology  
- [ ] Financial Stewardship  
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

12. RATIFY AND APPROVE THE FIRST AMENDMENT TO THE PARTICIPATING PROVIDER AGREEMENT FOR CHILDREN’S HOSPITAL LOS ANGELES MEDICAL GROUP, INC. – MULTIPLE COUNTY LOCATIONS

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the First Amendment to the Participating Provider Agreement for Children’s Hospital Los Angeles Medical Group, Inc., effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Children’s Hospital Los Angeles Medical Group, Inc. is currently contracted in the IEHP Network.

**Discussion:**
The Amendment is to replace the Attachment B, Compensation Attachment.

**Strategy Focus Areas:**
- [ ] Member Experience
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

13. RATIFY AND APPROVE THE TWENTY-SECOND AMENDMENT TO THE HOSPITAL PER DIEM AGREEMENT FOR CHILDREN’S HOSPITAL AT MISSION – MISSION VIEJO

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement for Children’s Hospital at Mission, effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Children’s Hospital at Mission is currently a contracted Hospital in the IEHP Network.

**Discussion:**
The Amendment is to extend the term of the agreement beginning August 1, 2021 through December 31, 2021.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- [ ] Member Experience
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

14. RATIFY AND APPROVE THE TWENTY-SECOND AMENDMENT TO THE HOSPITAL PER DIEM AGREEMENT FOR CHILDREN’S HOSPITAL OF ORANGE COUNTY – ORANGE COUNTY

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement for Children’s Hospital of Orange County, effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Children’s Hospital of Orange County is currently a contracted Hospital in the IEHP Network.

**Discussion:**
The Amendment is to extend the term of the agreement beginning August 1, 2021 through December 31, 2021.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- [ ] Member Experience
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

15. RATIFY AND APPROVE THE SECOND AMENDMENT TO THE PARTICIPATING PROVIDER AGREEMENT FOR DESERT ADVANCED IMAGING MEDICAL CENTER – MULTIPLE LOCATIONS IN SAN BERNARDINO AND RIVERSIDE COUNTIES

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Second Amendment to the Participating Provider Agreement for Desert Advanced Imaging Medical Center, effective July 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Desert Advanced Imaging Medical Center is currently a contracted Provider in the IEHP Network.

**Discussion:**
The Amendment is to replace the Attachment B, Compensation Attachments.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- Network
- Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

16. RATIFY AND APPROVE THE CAPITATED PRIMARY CARE PROVIDER AGREEMENT FOR EISENHOWER MEDICAL CENTER – CATHEDRAL CITY

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Capitated Primary Care Provider Agreement for Eisenhower Medical Center effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Eisenhower Medical Center would like to participate as a contracted Provider in the IEHP Network with all lines of business.

**Discussion:**
The Capitated Primary Care Provider Agreement was tailored to reflect the primary care physician services offered by Eisenhower Medical Center.

**Strategy Focus Areas:**
- [ ] Member Experience
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

17. RATIFY AND APPROVE THE SIXTH AMENDMENT TO THE INLAND EMPIRE HEALTH PLAN PER DIEM HOSPITAL AGREEMENT FOR PRIME HEALTHCARE SERVICES, LLC DBA MONTCLAIR HOSPITAL MEDICAL CENTER – MONTCLAIR

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Sixth Amendment to the Inland Empire Health Plan Per Diem Hospital Agreement for Prime Healthcare Services, LLC dba Montclair Hospital Medical Center, effective July 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Prime Healthcare Services, LLC dba Montclair Hospital Medical Center is currently a contracted Hospital in the IEHP Network.

**Discussion:**
The Amendment is to extend the term of the agreement through July 31, 2021.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- Network
- Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

18. APPROVAL OF THE STANDARD TEMPLATES

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the IEHP Standard Template Agreements, referenced below in section (d), and authorize the Chief Executive Officer or his designee to execute the templates, wherein the body of the document remains unchanged except for the identifying information of the individual provider and non-material changes per individual provider requirements.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
IEHP contracts with physicians and other providers using Governing Board approved Standard Template Agreements. On a periodic basis IEHP reviews the IEHP Direct Standard Templates and updates are made to the templates, as necessary. The Governing Board has authorized the Chief Executive Officer to sign the Agreement in lieu of having the Chair of the Governing Board execute the documents.

**Discussion:**
The following standard templates are being presented to the Governing Board for approval as standalone Attachments in order to be utilized in a Letter of Agreement and/or Amendment:

1) Master Attachment A – Vision Covered Services
2) Master Attachment A – Vision Covered Services (Exam Only)
3) Master Attachment B – Vision Fee Schedule
4) Master Attachment B – Vision Fee Schedule (Exam Only)

**Strategy Focus Areas:**

- [ ] Member Experience  
- [ ] Network  
- [ ] Team Members  
- [ ] Operational Excellence  
- [ ] Technology  
- [ ] Financial Stewardship  
- [ ] Not Applicable

**Fiscal Impact:**
None

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

19. APPROVAL OF THE EVERGREEN CONTRACTS

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) Approve the listed Evergreen Contracts for an additional one (1) year to five (5) year term.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
An Evergreen Contract is a contract that automatically renews on the same terms and subject to the same conditions as the original agreement, unless sooner terminated in accordance with the terms and conditions.

**Discussion:**
Renewal under the Evergreen Clause of the following Agreements effective, September 1, 2021:

Additional one (1) year term:
1) Braswells Mediterranean Gardens LTD - Residential Care for the Elderly Provider Agreement
2) Watermark Carlotta LLC dba The Springs at the Carlotta - Skilled Nursing Facility Provider Agreement

Additional two (2) year term:
3) Dignity Health Medical Foundation dba Dignity Health Medical Network Inland Empire A Service of Dignity Health Medical Foundation - Capitated IPA Agreement (Medicare Only)
4) St Mary Medical Center dba Providence St Mary Medical Center – Hospital Per Diem Agreement

Additional five (5) year term:
5) Aliuddin Khaja MD Inc dba Choice Psychiatric Medical Group - Behavioral Health Provider Agreement
6) Bear Valley Urgent Care Inc – Urgent Care Provider Agreement
7) Bobby S Bhasker Rao MD dba Bobby S Bhasker-Rao MD A Professional Corporation - Participating Provider Agreement
8) Bright Sky Home Health Care Inc - Ancillary Provider Agreement
9) Clear View Behavioral Services Inc - Behavioral Health Provider Agreement
10) Dr Gregory L McFarland OD PC dba Desert EyeCare Center of Optometry - Participating Provider Agreement
11) Dr Michael K Morton Optometric Corporation - Participating Provider Agreement
12) Inland Eye Specialists A Medical Corporation - Ancillary Provider Agreement
13) J Moss Foundation dba Skinny Gene Project - Ancillary Provider Agreement
14) Javier Armijo - Material Services Agreement
15) ML Optometry Inc dba Menifee Lakes Optometry - Participating Provider Agreement
16) OBHG California PC - Hospitalist Agreement
17) Palm Desert Pediatrics Inc dba Palm Desert Pediatrics Inc - Capitated Primary Care Provider Agreement
18) Ride on Time LLC - Transportation Agreement
19) SAC Health System - Participating Provider Agreement
20) Shawna House - Participating Provider Agreement

**Strategy Focus Areas:**

- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**

Included in CY2021 Budget

**Financial Review:**

N/A

**Reviewed by Counsel:**

N/A
ADMINISTRATION

20. CHIEF EXECUTIVE OFFICER UPDATE

**Recommended Action:**
Review and File

**Contact:**
Jarrod McNaughton, Chief Executive Officer

**Discussion:**
Chief Executive Officer update for the August 9, 2021 Governing Board Meeting.
GOVERNING BOARD MEETING

August 2021
## MONTHLY MEMBERSHIP REPORT

<table>
<thead>
<tr>
<th>MONTH</th>
<th>FORECAST MEMBERSHIP</th>
<th>ACTUAL MEMBERSHIP</th>
<th>+ OR - FORECAST</th>
<th>+ OR - LAST MONTH</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 2021</td>
<td>1,412,032</td>
<td>1,409,079</td>
<td>(3,303)</td>
<td>6,018</td>
</tr>
<tr>
<td>July 2021</td>
<td>1,421,741</td>
<td>1,417,106</td>
<td>(4,635)</td>
<td>8,377</td>
</tr>
<tr>
<td>August 2021</td>
<td>1,431,450</td>
<td>1,426,303</td>
<td>(5,147)</td>
<td>9,197</td>
</tr>
</tbody>
</table>

Content contributor: Jarrod McNaughton
Our transition back to the IEHP building:

- Current Status
- Future Return Plans
# IEHP Healthcare Scholarship Fund

**Total HSF Annual Budget**: $8,000,000.00

**Total Awarded to Schools**: $8,000,000.00

**Remaining Annual Budget**: $0.00

<table>
<thead>
<tr>
<th>SCHOOL</th>
<th>COUNT OF SCHOLARSHIPS OFFERED</th>
<th>SCHOLARSHIPS AWARDED</th>
<th>% AWARDED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loma Linda (Physicians)</td>
<td>12</td>
<td>$2,100,000.00</td>
<td>38.8%</td>
</tr>
<tr>
<td>Loma Linda (Psychiatric Nurse Practitioner)</td>
<td>10</td>
<td>$1,000,000.00</td>
<td></td>
</tr>
<tr>
<td>University of California Riverside</td>
<td>15</td>
<td>$2,625,000.00</td>
<td>32.8%</td>
</tr>
<tr>
<td>California University for Science &amp; Medicine</td>
<td>13</td>
<td>$2,275,000.00</td>
<td>28.4%</td>
</tr>
</tbody>
</table>

Content contributor: Janet Nix
STATE AUDITS

2021 DMHC Routine Survey
• Scope: Medi-Cal
• Review Period: May 1, 2019 – Apr 30, 2021
• Virtual “Onsite”: Sep 13 – 17, 2021

2021 DHCS Medical Audit
• Scope: Medi-Cal, SPD, and CMC
• Review Period: Oct 1, 2019 – Jul 31, 2021
• Virtual “Onsite”: Sep 27 – Oct 8, 2021

Content contributor: Jason Hall
FY 2021-22 Total Budget: $197 billion

Medi-Cal Caseload: 14.5 million beneficiaries statewide, 7% increase

New and Expanded Medi-Cal benefits:

<table>
<thead>
<tr>
<th>New</th>
<th>Benefit Expansion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Health Worker Services</td>
<td>All individuals over 50</td>
</tr>
<tr>
<td>Doula Services</td>
<td>Postpartum</td>
</tr>
<tr>
<td>Dyadic Care (Family counseling)</td>
<td>Telehealth</td>
</tr>
</tbody>
</table>

California Advancing and Innovating Medi-Cal (CalAIM): $1.6 billion

Behavioral Health Investments: $4.4 billion
- Student BH Incentive Program: $400 million to Managed Care Plans

Medi-Cal Rx: $363 million ($859 million savings in FY 23-24)

Health Information Exchange (statewide data sharing planning): $2.5 million
Additional Items of Interest...

**Homelessness & Housing Affordability**: $12 billion

**State funding to establish**:
- Office of Medicare Innovation and Integration
- Office of Health Care Affordability
- Post-COVID Equity Dashboard

**Public Hospital COVID-19 Grants**: $300 million

**Local Wins**:
- UC Riverside School of Medicine: $25 million
- CSU San Bernardino Physician’s Assistant Program: $1.8 million

**Post Budget Item**:
- Home and Community-Based Services: $5.2 billion
On July 27, 2021, DHCS announced that it accepted a Conflict Avoidance Plan submitted by its chosen Medi-Cal Rx vendor, Magellan Medicaid Administration (MMA) Inc., a subsidiary of Magellan Health and announced that full Medi-Cal Rx implementation will begin January 1, 2022.

**TIMELINE OF EVENTS:**

**December 12, 2020** – DHCS awarded the statewide pharmacy benefit manager (PBM) contract to MMA, to handle all Medi-Cal pharmacy transactions in California.

**January 12, 2021** – Centene filed to acquire Magellan Health. Centene operates – through subsidiaries – managed care plans and pharmacies that participate in Medi-Cal, which triggered DHCS’ request for a conflict avoidance plan.

**February 17, 2021** – After a delay to April 1, 2021 (due to readiness issues), DHCS announced that Medi-Cal Rx would be delayed indefinitely due to Centene’s insufficient conflict avoidance assurances.
GOALS:

- Identify and manage member risk and need through whole person care approaches. Address Social Determinants of Health.
- Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility.
- Improve quality outcomes, reduce health disparities, and drive delivery system transformation and innovation through value-based initiatives, modernization of systems and payment reform.

TIMELINE:

- IEHP meets regularly with CalAIM regulators.
- Start date is January 1, 2022. Implementation will be completed in phases over the next five years.
CalAIM COMPONENTS

- In Lieu of Services (ILOS)
- Enhanced Care Management (ECM)
- Long-Term Services and Supports (LTSS), Long Term Care (LTC), Dual Eligible Special Needs Plan (DSNP)
- Mandatory Enrollment and Benefit Standardization
- Regional Rates
- Shared Risks, Shared Savings & Incentive Payments
- Long-Term Plan for Foster Care
- Population Health Management
- Full Integration
- National Committee for Quality Assurance (NCQA)
- Dental Benefits

*Workgroups now active at IEHP.*

Content contributor: Dr. Wada
IN LIEU OF SERVICES

Proposes voluntary ‘in lieu of services’ (ILOS) that plans can use to provide health-related services as an alternative or substitute for covered Medi-Cal benefits.

ENHANCED CARE MANAGEMENT

A statewide enhanced care management (ECM) benefit that provides a whole person approach to care that addresses the clinical and non-clinical circumstances of high-need Medi-Cal beneficiaries. The ECM benefit builds on the current Health Homes Program and Whole Person Care Pilots.

STATEWIDE LONGTERM SERVICES AND SUPPORTS

Long-term services and supports (LTSS) encompasses the broad range of paid and unpaid medical and personal care assistance that people may need – for several weeks, months, or years – when they have trouble completing self-care tasks as a result of aging, chronic illness, or disability.

Dual Eligible Special Needs Plans (D-SNPs) are Medicare Advantage (MA) health plans which provide specialized care and wrap-around services for dual eligible beneficiaries (eligible for both Medicare and Medicaid).
RUHS RECEIVES LEVEL-1 TRAUMA CENTER DESIGNATION

Congratulations
Riverside University Health System (RUHS) on your recent designation as a Level-1 Trauma Center by the County of Riverside Emergency Medical Services and the American College of Surgeons Committee on Trauma.

Content contributor: Jarrod McNaughton
CITY OF RANCHO AND MUSIC CHANGING LIVES NEIGHBORHOOD PROJECT

As part of a grant, IEHP CEO, Jarrod McNaughton and IEHP Board Member, Eileen Zorn rolled up their sleeves to restore a sidewalk mural in Rancho Cucamonga.

The Los Amigos intersection mural will increase awareness for drivers to slow down and watch for pedestrians.

The beautiful art will also serve as a warm back-to-school message to the students at Los Amigos Elementary.
ADMINISTRATION

21. BOARD EDUCATION – CLAIMS DEPARTMENT OVERVIEW

**Recommended Action:**
Review and File

**Contact:**
Keenan Freeman, Chief Financial Officer

**Discussion:**
David Baray, Senior Director, Claims will provide an overview of the Claims department.
Claim Processing Overview

August 2021
Our Mission

• We strive to exceed claim industry performance benchmarks which creates value for our members and providers

• We improve our capabilities each day by leveraging technology, Lean concepts and ongoing team development
Handling of a Claim

• A provider originates a medical claim by submitting a bill for services rendered to an IEHP member.

• When IEHP receives a claim, systematic validations help to determine if the claim is clean and complete.

• A complete claim enters the “adjudication” process to verify benefits, authorization, payment rate, etc.

• Adjudication occurs automatically (auto-adjudication) or requires manual processing.

• Check Run occurs twice weekly.
Claim Processing Structure

Chief Financial Officer

Sr. Director of Claims

Director of Claims

Business Support (2)

Medi-Cal Claim Processing

Cal MediConnect Claim Processing

Quality Assurance

94 TM

37 TM

23 TM
Life cycle of a Claim

Provider submission
- Electronic Claims
- IEHP Provider Portal
- Paper Claims

Inbound claim file processing
- Manage of claim file formats
- Trading partner data validation
- Generation of response files to trading partners

Claims loaded into MediTrac
- Auto adjudication
- Manual processing
- Claim audits

Provider Payments
- EFT & paper checks
- Electronic/paper remittance advice
- Provider portal claims status

Outbound File Processing
- Encounter data validation & submission to regulators
- Reconcile regulator against submitted data

End
## Claim Statistics

<table>
<thead>
<tr>
<th>Metric</th>
<th>Medi-Cal</th>
<th>MediConnect</th>
</tr>
</thead>
<tbody>
<tr>
<td>Claim Receipt Volume (900k/month)</td>
<td>92%</td>
<td>8%</td>
</tr>
<tr>
<td>*Professional Claim Receipts</td>
<td>85%</td>
<td>86%</td>
</tr>
<tr>
<td>*Institutional Claim Receipts</td>
<td>15%</td>
<td>14%</td>
</tr>
<tr>
<td>Auto Adjudication Percentage</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Average Turnaround Time (Days)</td>
<td>10.1</td>
<td>10.3</td>
</tr>
</tbody>
</table>

*Professional Claim Types Include: (physician, ancillary, etc.)

*Institutional Claim Types Include: (hospital, SNF, etc.)
Highlights & Accomplishments

• Met/exceeded regulatory requirements
• Processed over 10 Million claims in 2020
• Maintained an average 10 day turnaround time
• Participated in DHCS, DMHC, and HEDIS audits
• Facilitated numerous Lean activities
• Team members volunteered in several community events
Questions?
FINANCE DEPARTMENT

22. REVIEW OF THE MONTHLY FINANCIALS

   **Recommended Action:**
   Review and File

   **Contact:**
   Keenan Freeman, Chief Financial Officer

   **Discussion:**
Highlights for the Month:

- The favorable revenue variance is due to the delay in Medi-Cal pharmacy carve-out and higher-than-expected MCE member months. DHCS has communicated that the pharmacy carve-out has been suspended through the end of December 2021.

- The unfavorable medical costs variance is primarily due to the budgeted pharmacy carve-out offset by lower-than-expected facility costs and Prop 56 expense reserve adjustments for July 2019 through June 2021. DHCS has communicated that the pharmacy carve-out has been suspended through the end of December 2021.

- The unfavorable total operating expenses variance is primarily due to salaries and wages. Budget underestimated the salary increase that took place in the beginning of the fiscal year as a result of transitioning to a common review process.

- The favorable non operating income (expense) variance is due primarily to higher MCO tax revenue compared to the expense partially offset by lower interest income. The increase in MCO tax revenue is driven primarily by MCO revenue rates for CY2021.

There is Other Income/Expenses that is not attributed to a specific line of business but included on a consolidated basis (i.e. Interest Income, Interest Expense, Rental Income, and Board Designated Projects).
Highlights for the Month:

- The favorable revenue variance is due to the delay in Medi-Cal pharmacy carve-out and higher-than-expected MCE member months. DHCS has communicated that the pharmacy carve-out has been suspended through the end of December 2021.

- The unfavorable medical costs variance is primarily due to the budgeted pharmacy carve-out offset by lower-than-expected facility costs and Prop 56 expense reserve adjustments for July 2019 through June 2021. DHCS has communicated that the pharmacy carve-out has been suspended through the end of December 2021.

- The favorable non operating income (expense) variance is due primarily to higher MCO tax revenue compared to the expense. The increase in MCO tax revenue is driven primarily by MCO revenue rates for CY2021.
Medi-Cal
Net Surplus by Month (Actuals)
Year-over-Year Comparison

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>CY 2020</td>
<td>13,669,958</td>
<td>8,273,849</td>
<td>13,910,935</td>
<td>9,420,882</td>
<td>(15,066,961)</td>
<td>26,173,030</td>
<td>(7,876,031)</td>
<td>6,853,393</td>
<td>1,483,435</td>
<td>(20,122,057)</td>
<td>3,756,140</td>
<td>(1,648,704)</td>
</tr>
<tr>
<td>CY 2021</td>
<td>3,926,039</td>
<td>32,058,172</td>
<td>3,670,855</td>
<td>12,984,568</td>
<td>23,165,815</td>
<td>17,366,785</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Millions

- $40
- $30
- $20
- $10
- $0
- $(10)
- $(20)
- $(30)
Highlights for the Month:

- The unfavorable revenue variance compared to budget is primarily due to lower-than-expected member months.

- The unfavorable total operating expenses variance is primarily due to salaries and wages. Budget underestimated the salary increase that took place in the beginning of the fiscal year as a result of transitioning to a common review process.
### Highlights for the Month:

- Decrease in Current Assets and Current Liabilities is primarily due to payment of $238M & $95M for IGT and Directed Payments (QIP), respectively, to providers and other monthly activity.
- February 2021 – Payments to providers for HQAF July 2019-December 2020 and lower DHCS funding due to changes in premium rates.
- March 2021- Received $230M Directed Payments from DHCS and increases in MCAL paid premium rates for January and February 2021 DOS. The increase in cash receipts was partially offset by an increase in medical payments.
- April 2021- Payments to providers for Directed Payments and quarterly MCO tax payments to DHCS partially offset by a decrease in medical payments and an increase in CMS funding received.
- May 2021- Received $238M & $94M for IGT and Directed Payments (QIP), respectively, from DHCS. Funds were not distributed until June 2021.
- June 2021- Payments to providers for IGT and Directed Payments (QIP).
ADMINISTRATION

23. APPROVAL OF THE FAIR POLITICAL PRACTICES COMMISSION CONFLICT OF INTEREST CODE 2020 AMENDMENT

**Recommended Action:**
That the Governing Board of the IEHP Health Access:
1) Approve the attached draft amendment of IEHP Health Access’ Conflict-of-Interest Code;
2) Approve the attached Notice of Intention to Amend the Conflict-of-Interest Code (“Notice of Intention”) and commence the 45-day written comment period as enumerated therein;
3) Direct staff to file the Notice of Intention with the Fair Political Practices Commission;
4) Direct the Secretary of the Board to file the Notice of Intention with the Counties of Riverside and San Bernardino Clerks of the Boards of Supervisors within three (3) business days; and
5) Direct staff to provide service of the Notice of Intention and the proposed amendment to IEHP Health Access’ existing Conflict-of-Interest Code to affected employees and any other such interested persons, as required by law.

**Contact:**
Jarrod McNaughton, Chief Executive Officer

**Background:**
As a public agency, IEHP Health Access is required to file a Conflict-of-Interest Code (the “Code”) with the Fair Political Practices Commission (the “FPPC”) to accurately identify the officials that make or participate in making governmental decisions and the disclosure categories for such individuals. The Code is required to be updated every two years, depending on whether there are changes that warrant an amendment to the existing Code.

On October 28, 2021, IEHP Health Access filed an amended Code with the FPPC, as there were several updates that needed to be made to the Code. The following changes were submitted:
1) Addition of new positions that would participate in governmental decisions and thereby require the disclosure of the specified interests; and
2) Revision of employee titles; and
3) Deletion of positions that have been abolished.

**Discussion:**
The FPPC approved our Code amendment on July 19, 2021. The approval of the Notice of Intention commences a 45-day comment period for any interested person to submit comments, in writing, to IEHP Health Access regarding the updated draft of the Code. Individuals may request (no later than 15 days prior to the close of the comment period) a public hearing. The Notice of Intention shall begin the comment period on August 13, 2021, with the final comment day set as September 27, 2021. The FPPC also conducts a 45-day public notice period with the Office of Administrative Law. At the close of the comment period, IEHP Health Access will submit a summary of any feedback or comments to the FPPC for review, if necessary. The Code will not become effective until final approval by the FPPC.
Strategy Focus Areas:

☐ Member Experience  ☐ Network  ☐ Team Members  ☐ Operational Excellence
☐ Technology  ☐ Financial Stewardship  ☑ Not Applicable

Fiscal Impact:
None

Financial Review:
N/A

Reviewed by Counsel:
Yes
PROVIDER NETWORK DEPARTMENT

24. RATIFY AND APPROVE THE FIRST AMENDMENT TO THE PARTICIPATING PROVIDER AGREEMENT FOR BEVERLY RADIOLOGY MEDICAL GROUP – MULTIPLE LOCATIONS IN SAN BERNARDINO AND RIVERSIDE COUNTIES

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the First Amendment to the Participating Provider Agreement for Beverly Radiology Medical Group, effective July 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Beverly Radiology Medical Group is currently a contracted Provider in the IEHP Network.

**Discussion:**
The Amendment is to replace the Attachment B, Compensation Attachments.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- Network
- Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

25. RATIFY AND APPROVE THE FIRST AMENDMENT TO THE PARTICIPATING PROVIDER AGREEMENT FOR CHILDREN’S HOSPITAL LOS ANGELES MEDICAL GROUP, INC. – MULTIPLE COUNTY LOCATIONS

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the First Amendment to the Participating Provider Agreement for Children’s Hospital Los Angeles Medical Group, Inc., effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Children’s Hospital Los Angeles Medical Group, Inc. is currently contracted in the IEHP Network.

**Discussion:**
The Amendment is to replace the Attachment B, Compensation Attachment.

**Strategy Focus Areas:**
- Network
- Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

26. RATIFY AND APPROVE THE TWENTY-SECOND AMENDMENT TO THE HOSPITAL PER DIEM AGREEMENT FOR CHILDREN’S HOSPITAL AT MISSION – MISSION VIEJO

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement for Children’s Hospital at Mission, effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Children’s Hospital at Mission is currently a contracted Hospital in the IEHP Network.

**Discussion:**
The Amendment is to extend the term of the agreement beginning August 1, 2021 through December 31, 2021.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- [ ] Member Experience  [x] Network  [ ] Team Members  [ ] Operational Excellence
- [ ] Technology  [ ] Financial Stewardship  [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

27. RATIFY AND APPROVE THE TWENTY-SECOND AMENDMENT TO THE HOSPITAL PER DIEM AGREEMENT FOR CHILDREN’S HOSPITAL OF ORANGE COUNTY – ORANGE COUNTY

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement for Children’s Hospital of Orange County, effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Children’s Hospital of Orange County is currently a contracted Hospital in the IEHP Network.

**Discussion:**
The Amendment is to extend the term of the agreement beginning August 1, 2021 through December 31, 2021.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- [ ] Member Experience
- [ ] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
CONSENT AGENDA

PROVIDER NETWORK DEPARTMENT

28. RATIFY AND APPROVE THE SECOND AMENDMENT TO THE PARTICIPATING PROVIDER AGREEMENT FOR DESERT ADVANCED IMAGING MEDICAL CENTER – MULTIPLE LOCATIONS IN SAN BERNARDINO AND RIVERSIDE COUNTIES

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Second Amendment to the Participating Provider Agreement for Desert Advanced Imaging Medical Center, effective July 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Desert Advanced Imaging Medical Center is currently a contracted Provider in the IEHP Network.

**Discussion:**
The Amendment is to replace the Attachment B, Compensation Attachments.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**

- [ ] Member Experience
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

29. RATIFY AND APPROVE THE CAPITATED PRIMARY CARE PROVIDER AGREEMENT FOR EISENHOWER MEDICAL CENTER – CATHEDRAL CITY

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Capitated Primary Care Provider Agreement for Eisenhower Medical Center effective August 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Eisenhower Medical Center would like to participate as a contracted Provider in the IEHP Network with all lines of business.

**Discussion:**
The Capitated Primary Care Provider Agreement was tailored to reflect the primary care physician services offered by Eisenhower Medical Center.

**Strategy Focus Areas:**
- Network
- Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

30. RATIFY AND APPROVE THE SIXTH AMENDMENT TO THE INLAND EMPIRE HEALTH PLAN PER DIEM HOSPITAL AGREEMENT FOR PRIME HEALTHCARE SERVICES, LLC DBA MONTCLAIR HOSPITAL MEDICAL CENTER – MONTCLAIR

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access Ratify and Approve the Sixth Amendment to the Inland Empire Health Plan Per Diem Hospital Agreement for Prime Healthcare Services, LLC dba Montclair Hospital Medical Center, effective July 1, 2021.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
Prime Healthcare Services, LLC dba Montclair Hospital Medical Center is currently a contracted Hospital in the IEHP Network.

**Discussion:**
The Amendment is to extend the term of the agreement through July 31, 2021.

All other items and conditions of the Agreement remain in full force and effect.

**Strategy Focus Areas:**
- Network
- Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

31. APPROVAL OF THE STANDARD TEMPLATES

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) and IEHP Health Access
Ratify and Approve the IEHP Standard Template Agreements, referenced below in section (d), and
authorize the Chief Executive Officer or his designee to execute the templates, wherein the body of
the document remains unchanged except for the identifying information of the individual provider
and non-material changes per individual provider requirements.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
IEHP contracts with physicians and other providers using Governing Board approved Standard
Template Agreements. On a periodic basis IEHP reviews the IEHP Direct Standard Templates and
updates are made to the templates, as necessary. The Governing Board has authorized the Chief
Executive Officer to sign the Agreement in lieu of having the Chair of the Governing Board
execute the documents.

**Discussion:**
The following standard templates are being presented to the Governing Board for approval as
standalone Attachments in order to be utilized in a Letter of Agreement and/or Amendment:

1) Master Attachment A – Vision Covered Services
2) Master Attachment A – Vision Covered Services (Exam Only)
3) Master Attachment B – Vision Fee Schedule
4) Master Attachment B – Vision Fee Schedule (Exam Only)

**Strategy Focus Areas:**
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [x] Not Applicable

**Fiscal Impact:**
None

**Financial Review:**
N/A

**Reviewed by Counsel:**
Yes
PROVIDER NETWORK DEPARTMENT

32. APPROVAL OF THE EVERGREEN CONTRACTS

**Recommended Action:**
That the Governing Board of the Inland Empire Health Plan (IEHP) approve the listed Evergreen Contracts for an additional one (1) year to five (5) year term.

**Contact:**
Kurt Hubler, Chief Network Officer

**Background:**
An Evergreen Contract is a contract that automatically renews on the same terms and subject to the same conditions as the original agreement, unless sooner terminated in accordance with the terms and conditions.

**Discussion:**
Renewal under the Evergreen Clause of the following Agreements effective, September 1, 2021:

Additional one (1) year term:
1) Braswells Mediterranean Gardens LTD - Residential Care for the Elderly Provider Agreement
2) Watermark Carlotta LLC dba The Springs at the Carlotta - Skilled Nursing Facility Provider Agreement

Additional two (2) year term:
3) Dignity Health Medical Foundation dba Dignity Health Medical Network Inland Empire A Service of Dignity Health Medical Foundation - Capitated IPA Agreement (Medicare Only)
4) St Mary Medical Center dba Providence St Mary Medical Center – Hospital Per Diem Agreement

Additional five (5) year term:
5) Aliuddin Khaja MD Inc dba Choice Psychiatric Medical Group - Behavioral Health Provider Agreement
6) Bear Valley Urgent Care Inc – Urgent Care Provider Agreement
7) Bobby S Bhasker Rao MD dba Bobby S Bhasker-Rao MD A Professional Corporation - Participating Provider Agreement
8) Bright Sky Home Health Care Inc - Ancillary Provider Agreement
9) Clear View Behavioral Services Inc - Behavioral Health Provider Agreement
10) Dr Gregory L McFarland OD PC dba Desert EyeCare Center of Optometry - Participating Provider Agreement
11) Dr Michael K Morton Optometric Corporation - Participating Provider Agreement
12) Inland Eye Specialists A Medical Corporation - Ancillary Provider Agreement
13) J Moss Foundation dba Skinny Gene Project - Ancillary Provider Agreement
14) Javier Armijo - Material Services Agreement
15) ML Optometry Inc dba Menifee Lakes Optometry - Participating Provider Agreement
16) OBHG California PC - Hospitalist Agreement
17) Palm Desert Pediatrics Inc dba Palm Desert Pediatrics Inc - Capitated Primary Care Provider Agreement
18) Ride on Time LLC - Transportation Agreement
19) SAC Health System - Participating Provider Agreement
20) Shawna House - Participating Provider Agreement

**Strategy Focus Areas:**
- [x] Network
- [ ] Team Members
- [ ] Operational Excellence
- [ ] Technology
- [ ] Financial Stewardship
- [ ] Not Applicable

**Fiscal Impact:**
Included in CY2021 Budget

**Financial Review:**
N/A

**Reviewed by Counsel:**
N/A
WebEx Event

DRAFT - MINUTES OF THE JULY 12, 2021 REGULAR MEETING

I. Call to Order:
Chair Spiegel called the July 12, 2021 regular meeting of the Inland Empire Health Plan and the IEHP Health Access Governing Board to order at 9:01 a.m.

II. Pledge of Allegiance

III. Roll Call

IV. Agenda Changes:
None

V. Public Comment:
None
VI. **Conflict of Interest Disclosure:**
Member Zorn disclosed a conflict on IEHP Agenda Item 4.

VII. **Adopt and Approve the Meeting Minutes from the June 14, 2021 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access.**

**Action:** On motion of Member Anderson and seconded by Member Williams, the Meeting Minutes from the June 14, 2021 Regular Meeting Minutes of the Governing Board of the Inland Empire Health Plan and IEHP Health Access were approved as presented.

(Anderson/Williams)

**Chair Spiegel combined the vote to approve the June 14, 2021 Meeting Minutes, the IEHP Consent Agenda and the IEHP Health Access Consent Agenda.**

VIII. **IEHP:**

**Consent Agenda:**

**Action:** On motion of Member Anderson and seconded by Member Williams, Items 1 through 26 on the IEHP Consent Agenda were approved as presented. (Anderson/Williams; Zorn abstained on Agenda Item 4)

**Policy Agenda and Status Report on Agency Operations (Board Report #318)**

**ADMINISTRATION:**
Jarrod McNaughton, Chief Executive Officer, presented the following Administrative section of the Status Report:

**Item 30: Chief Executive Officer Update**
Mr. McNaughton presented the CEO Update for July 2021.

*Members Spiegel and Zorn commented on presentation*

**Item 31: Board Education – Utilization Management Overview:**
Dr. Takashi Wada introduced Kristy Garan-Martinez, Senior Director, Medical Management, who presented an overview of the functions and responsibilities of the Utilization Management department.

**All Status Report items for the Administration Department were reviewed and accepted by the Governing Board**

**FINANCE DEPARTMENT (Keenan Freeman):**
Keenan Freeman, Chief Financial Officer, presented the following Finance Department section of the Status Report:

**Item 33: Review of the Monthly Finances:**
Mr. Freeman presented the Monthly Financials for PE May 31, 2021.

**All Status Report items for the Finance Department were reviewed and accepted by the Governing Board**
IX. **IHEP Health Access:**

   Consent Agenda:

   **Action:** On motion of Member Anderson and seconded by Member Williams, Items 30 through 40 on the IEHP Health Access Consent Agenda were approved as presented.  
   *(Anderson/Williams)*

X. **Comments from The Public on Matters Not on The Agenda:** None

XI. **Board Comments:** None

**As there was no reportable action as a result of the scheduled Closed Session item, Chair Spiegel adjourned the July 12, 2021 IEHP and IEHP Health Access Governing Board meeting at 10:20 a.m. Closed Session was concluded at 9:38 a.m.**

XII. **Closed Session:**

   **With Respect to Every Item of Business to be Discussed in Closed Session Pursuant to California Government Code Section 54956.87(b):**

   1. **HEALTH PLAN TRADE SECRETS:** Meeting held for the purpose of discussion or taking action on health plan trade secrets, including initiating a new service, program, marketing strategy, business plan, or technology, or to add a benefit or product where the premature disclosure of the trade secret would create a substantial probability of depriving the health plan of a substantial economic benefit or opportunity.

XIII. **Adjournment**

   *Chair Spiegel adjourned the July 12, 2021 IEHP and IEHP Health Access Governing Board meeting at 10:20 a.m. Closed Session was concluded at 9:38 a.m.*

The Approved Governing Board Minutes for July 12, 2021 will have a copy of the IEHP Board Report #317 attached

These Meeting Minutes were duly adopted and approved on August 9, 2021.

Annette M. Taylor  
Secretary to the IEHP Governing Board
INLAND EMPIRE HEALTH PLAN

Professional Services Agreements, Contracts and Amendments

UNDER $200,000

Whereby the Chief Executive Officer of IEHP applied his authority and approved purchases up to $200,000 as authorized by the Governing Board through

Minute Order 16-64
(Services pursuant to a written contract from a single vendor for a period of one year based on effective date of the contract)

And

TANGIBLE GOODS

Minute Order 16-65
(Purchase of all Goods and Non-Contracted Services in excess of $500,000)

Items on this summary report are being processed in conjunction with the

August 9, 2021
Governing Board Meeting
Under $200k Summary Report  
as of August 9, 2021

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Purpose</th>
<th>Contract Amount</th>
<th>Budget</th>
<th>Effective Date</th>
<th>Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>High Desert Second Chance</td>
<td>High Desert Food Delivery Services</td>
<td>$30,000</td>
<td>Included in CY2021</td>
<td>07/22/21</td>
<td>Health Services</td>
</tr>
<tr>
<td>Ezra Productions, Inc.</td>
<td>Production Agreement</td>
<td>$0</td>
<td>Included in CY2021</td>
<td>08/02/21</td>
<td>Marketing</td>
</tr>
<tr>
<td>Kurita America, Inc.</td>
<td>HAVC Water Treatments</td>
<td>$38,890</td>
<td>Included in CY2021</td>
<td>07/15/21</td>
<td>Operations</td>
</tr>
<tr>
<td>Pixel Density Design, Inc.</td>
<td>Audio Visual Equipment Services</td>
<td>$100,000</td>
<td>Included in CY2021</td>
<td>07/01/21</td>
<td>Information Technology</td>
</tr>
<tr>
<td>Qualtrics, LLC</td>
<td>Software License Agreement</td>
<td>$124,050</td>
<td>Included in CY2021</td>
<td>04/11/21</td>
<td>Administration</td>
</tr>
<tr>
<td>The Regents of the University of California</td>
<td>Copyright License Agreement</td>
<td>$4,000</td>
<td>New</td>
<td>07/22/21</td>
<td>Information Technology</td>
</tr>
<tr>
<td>Sunbelt</td>
<td>HAVC Control System and Building Automation Systems Repair and Maintenance</td>
<td>$24,780</td>
<td>Included in CY2021</td>
<td>07/01/21</td>
<td>Operations</td>
</tr>
<tr>
<td>Victorious Amendment</td>
<td>First Search Engine Optimization Services</td>
<td>$0</td>
<td>Included in CY2021</td>
<td>07/15/21</td>
<td>Marketing</td>
</tr>
<tr>
<td>Victor Valley Community College</td>
<td>Educational Classes</td>
<td>$63,000</td>
<td>Included in CY2021</td>
<td>07/19/21</td>
<td>Health Services</td>
</tr>
<tr>
<td>Wavelength Automation, Inc.</td>
<td>Subscription</td>
<td>$2,628</td>
<td>Included in CY2021</td>
<td>07/01/21</td>
<td>Administration</td>
</tr>
</tbody>
</table>
Tangible Goods Summary Report
as of August 9, 2021

No Items to Report