REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN

December 14, 2020 - 9:00 AM

Board Report #311

Join by WebEx:
https://iehp.webex.com/iehp/onstage/g.php?MTID=ed941e580a9bd8160987b21ad5e88234a
Join by Phone:
(866) 499-4146
Access code: 177 470 5813

The Inland Empire Health Plan is continuing to hold Governing Board meetings to conduct essential business. Pursuant to the Governor’s Executive Order, members of the Governing Board may attend the meeting via teleconference or video conference and will participate in the meeting to the same extent as if they were present. Members of the public may observe and participate electronically in the meetings. As a result of the Executive Order to stay home, in person participation at Governing Board meetings will not be allowed at this point in time.

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.).

PUBLIC COMMENT:

Public Comment may be submitted via recorded voice message, email, or during the Public Comment section of the Agenda.

Voice recorded public comment: To submit public comment via recorded message, please call 909-296-3584 by 5pm on the Friday before the meeting. State your name and the item number(s) on which you wish to speak. The recordings will be limited to two minutes. These comments may be played at the appropriate time during the Board meeting.

Email public comment: To submit an emailed public comment to the Governing Board please email PublicComment@IEHP.org and provide your name, the agenda number(s) on which you wish to speak, and your comment. These comments will be distributed to all Board Members if received by 5pm on the Friday before the meeting.

AGENDA

I. Call to Order

II. Pledge of Allegiance
III. Roll Call

IV. Changes to the Agenda

V. Public Comments on Matters on the Agenda

VI. Conflict of Interest Disclosure:

VII. Adopt and Approve of the Meeting Minutes from the November 9, 2020 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VIII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. 2020 Third Quarter Review of the IEHP Compliance Program

2. Approve Resolution 2020-004 for Authorizing the Designation of a Plan Administrator

FINANCE DEPARTMENT (Keenan Freeman)

3. Approve the Sixth Amendment to the Professional Services Agreement with Health Management Systems, Inc.


HEALTH SERVICES DEPARTMENT (Karen Hansberger, M.D.)

5. Approve the Fourth Amendment to the Professional Services Agreement with Brilliant Corners

6. Approve the First Amendment to the Statement of Work Document with Calibrated Healthcare Network, LLC

7. Approve the Fifth Amendment to the Professional Services Agreement with Guardian Angel Consulting, Inc.

8. Approve Request for Proposal 19-00824 Award to, and Ratify and Approve the Professional Services Agreement with, Pacific Interpreters, Inc.

9. Approve the Second Amendment to the Memorandum of Understanding with Riverside County Office on Aging

10. Approve the First Amendment to the Memorandum of Understanding with Riverside University Health System – Behavioral Health
11. Approve the First Amendment to the Memorandum of Understanding with San Bernardino County Department of Aging and Adult Services

12. Approve the Fourth Amendment to the Memorandum of Understanding with San Bernardino County Department of Behavioral Health

13. Approve the Funding for The Pay for Performance Comprehensive Medication Management Program

INFORMATION TECHNOLOGY DEPARTMENT (Michael Deering)

14. Delegation of Authority to Approve an Amendment to the Professional Services Agreement with Conduent Business Services LLC.

15. Approve the Seventh Amendment to The Master License and Service Agreement with Edifecs, Inc.

16. Approve the Funding Increase to the Services Agreement with Mci Communications Services Inc. dba Verizon Business Services

17. Approve the Increase in Spending Authority with OpenText Corporation

18. Approve the Tenth Amendment and the Consulting Services Schedule to the Master Services and License Agreement with Optuminsight, Inc.

19. Ratify and Approve the Ordering Document to the Master License Services Agreement with Workfront, Inc.

MARKETING DEPARTMENT (Michelle Rai)

20. Approve the use of Selected Print and Digital Media Vendors for Advertising Services

21. Approve the use of Selected Broadcast Media for Advertising Services

22. Approve the use of Selected Outdoor Media Vendors for Advertising Services

OPERATIONS DEPARTMENT (Susie White)

23. Approve the Annual Update to the IEHP Provider Policies and Procedures Manuals and Encounter Data Interchange Manual

24. Approve the Sixth Amendment to the Professional Service Agreement with Netronix Integration Inc.

25. Approve the Third Amendment to the Management Agreement with Trigild Commercial Real Estate, Inc.

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

27. Ratify and Approve the Third Amendment to the Hospital Per Diem Agreement with Loma Linda University Medical Center – City of Loma Linda

28. Approval of the Standard Templates
   The following standard templates are being presented to the Governing Board for approval:
   1) Health Homes Amendment
   2) Multidisciplinary Medication Assisted Treatment (MMAT) Amendment
   3) Primary Care Provider Attachment A – Primary Care Services
   4) Master Attachment A - Primary Care Physician Services and A-1 – Double Boarded (All LOBs, NO MCR, MCR ONLY)
   5) Master Attachment B and B-1 – Double Boarded Capitated Primary Care Physician (All LOBs, No MCR, MCR only)

29. Approval of the Evergreen Contracts
   Renewal under the Evergreen Clause of the following Agreements effective, January 1, 2021:
   Additional three (1) year term:
   1) Fariborz Lalezarzadeh DO Inc - Participating Provider Agreement
   2) Heritage Health Care Inc dba Heritage Gardens Health Care Center - Residential Care for the Elderly Provider Agreement

   Additional three (3) year term:
   3) Chino Avenue Congregate Home Inc - Congregate Living Health Facility Provider Agreement
   4) P & M Healthcare Holdings Inc dba Rancho Mesa Care Center - Skilled Nursing Facility Provider Agreement
   5) Sela Healthcare Inc dba Villa Mesa Care Center - Skilled Nursing Facility Provider Agreement

   Additional five (5) year term:
   6) 121 Rehab Physical Therapy Corporation - Participating Provider Agreement
   7) Aeroflow Inc dba Aeroflow Healthcare - Ancillary Provider Agreement
   8) BioHorizon Medical Inc - Ancillary Provider Agreement
   9) Catherine Tuong dba Dr Catherine Tuong Optometrist - Participating Provider Agreement
   10) Charles F Rose LMFT - Behavioral Health Provider Agreement
   11) Coachella Valley Foot and Ankle Institute - Participating Provider Agreement
   12) Healing Hand Family Care Clinics Corporation - Fee-For-Service Primary Care Provider Agreement
   13) Mabel R Ribas - Behavioral Health Provider Agreement
   14) Monzones Hospice Care LLC - Ancillary Provider Agreement
   15) My Family Clinic Inc - Fee-For-Service Primary Care Provider Agreement
POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS:

ADMINISTRATION (Jarrod McNaughton)

30. Chief Executive Officer Update

IEHP CALENDAR YEAR 2021 BUDGET (Keenan Freeman)

31. Adopt and Approve the Inland Empire Health Plan Calendar Year 2021 Budget

HEALTH SERVICES DEPARTMENT (Karen Hansberger, M.D.)

32. Value Based Payment Behavioral Health Integration Incentive Program Update

IX. IEHP HEALTH ACCESS

CONSENT AGENDA

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13) Mabel R Ribas - Behavioral Health Provider Agreement
14) Monzones Hospice Care LLC - Ancillary Provider Agreement
15) My Family Clinic Inc - Fee-For-Service Primary Care Provider Agreement
16) Pacific Perinatal Institute - Participating Provider Agreement
17) Pomona Community Health Center dba Parktree Community Health Center - Participating Provider Agreement
18) Ramin Samadi MD Inc - Participating Provider Agreement
19) Southern California Bone and Joint Clinic Inc - Participating Provider Agreement
20) TrueCare Surgery Center - Ancillary Provider Agreement

X. COMMENTS FROM THE PUBLIC ON MATTERS NOT ON THE AGENDA

XI. ADJOURNMENT

The next meeting of the IEHP Governing Board will be held on January 11, 2021 at the Inland Empire Health Plan