

2021

COVID-19 VACCINE INCENTIVE PROGRAM GUIDE

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PROGRAM OVERVIEW

This program guide provides an overview of the COVID-19 Vaccine Incentive Program. The purpose of this program is to encourage Primary Care Physicians (PCPs), Federally Qualified Health Centers (FQHCs), Rural Health Centers (RHCs), and Indian Health Facilities (IHF) to educate and facilitate their Medi-Cal patients who still need to be vaccinated against COVID-19 to receive their COVID-19 vaccine(s).

For more information on the COVID-19 Vaccine Incentive Program, visit the IEHP website at <https://www.iehp.org/en/providers/p4p-prop56-gemt>, or email the Quality Team at QualityPrograms@iehp.org or call the IEHP Provider Relations Team at **(909) 890-2054**.

GETTING HELP

Any questions related to this program can be sent to IEHP's Provider Relations at **(909) 890-2054** or to IEHP's Quality Department at QualityPrograms@iehp.org.

PROGRAM TERMS AND CONDITIONS

- A Provider currently contracted with Plan for the delivery of services, not pursuing any litigation or arbitration or has a pending claim pursuant to the California Government Tort Claim Act (Cal. Gov. Code sections 810, et seq.) filed against Plan at the time of program application or at the time additional funds may be payable, and has demonstrated the intent, in Plan's sole determination, to continue to work together with Plan on addressing community and Member issues. Additionally, at the direction of the CEO or their designee, Plan may determine that a Provider is not in good standing based on relevant quality, payment, or other business concerns.
- Participation in IEHP's COVID-19 Vaccine Incentive Program, as well as acceptance of incentive payments, does not in any way modify or supersede any terms or conditions of any agreement between IEHP and Providers, whether that agreement is entered into prior or subsequent to the date of this communication.
- There is no guarantee of future funding for, or payment under, any IEHP Provider incentive program. The program and/or its terms and conditions may be modified or terminated at any time, with or without notice, at IEHP's sole discretion.
- Criteria for calculating incentive payments are subject to change at any time, with or without notice, at IEHP's sole discretion.

PROGRAM TERMS AND CONDITIONS (cont'd)

- In consideration of IEHP's offering of the IEHP COVID-19 Vaccine Incentive Program, participants agree to fully and forever release and discharge IEHP from any and all claims, demands, causes of action, and suits, of any nature, relating to or arising from the offering by IEHP of the COVID-19 Vaccine Incentive Program.
- The determination of IEHP regarding performance scoring and payments under the COVID-19 Vaccine Incentive Program is final.
- As a condition of receiving payment under the COVID-19 Vaccine Incentive Program, Providers must be credentialed and contracted with IEHP or one of IEHP's contracted IPAs.
- **Validation:** P4P data is subject to retrospective data validation and must pass all quality assurance checks. Recoupment of incentive payments may occur if retrospective review of submitted claims fail medical record validation.

MAXIMIZING PROVIDER EFFORTS

To maximize your efforts in this program, IEHP has identified a few ways you could help educate your Members and guide them to receive the COVID-19 vaccine!

Provider Efforts



Identify Members assigned to your office who are due for the COVID-19 vaccine by visiting the IEHP Secure Provider Portal and access the Roster: "*COVID-19 Vaccine.*"



Discuss the COVID-19 vaccine with your patients and answer questions your patients may have when it comes to the COVID-19 virus and COVID-19 vaccine.



Implement outreach calls to unvaccinated patients to help schedule appointments for your patients to complete the COVID-19 vaccine.

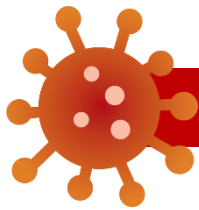


Host COVID-19 vaccination clinics to administer COVID-19 vaccines.



COVID-19 Vaccine PCP Incentive Program

COVID-19 VACCINE PCP INCENTIVE PROGRAM



Eligibility and Participation

Provider Eligibility and Participation

All IEHP Medi-Cal PCPs, who have at least 50 IEHP Medi-Cal Members assigned as of October 1, 2021, are eligible to participate in this program. Enrollment into the COVID-19 Vaccine PCP Program is automatic. Providers interested in registering to administer the COVID-19 vaccine may refer to the following link: <https://mycavax.cdph.ca.gov/s/>.

Eligible Members

IEHP Medi-Cal Members, ages 12 and older, assigned to an IEHP Provider who have not been fully vaccinated for COVID-19 as of September 30, 2021. Note, the Member must be active with IEHP on the date the services are performed (DOS).



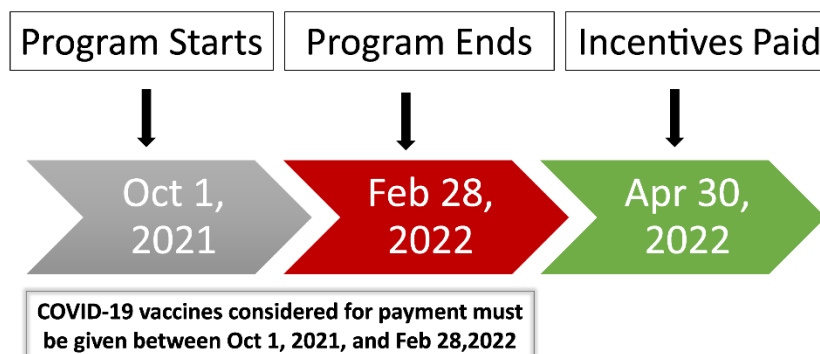
COVID-19 Vaccine Incentive

COVID-19 Vaccine Incentive

Fully vaccinated is considered two doses of the Pfizer or Moderna vaccines or one dose of the Johnson & Johnson vaccine. Booster shots are not included. Vaccinations will be confirmed via the California Immunizations Registry (CAIR) data feed.

Payment Timeline

IEHP will provide a lump-sum incentive payment to all eligible Providers no later than April 30, 2022, based on assigned IEHP Members who received their full series COVID-19 vaccines between October 1, 2021, and February 28, 2022. Only new fully vaccinated Members in this timeframe will be included in the incentive payment for PCPs. Any COVID-19 vaccines administered outside of this window are excluded from this incentive program.



COVID-19 VACCINE PCP INCENTIVE PROGRAM (cont'd)

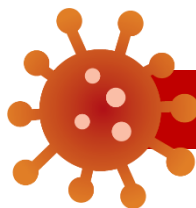
Quality Incentive Payments for PCPs

Eligible Providers will receive a payment for each assigned Member who is fully vaccinated by February 28, 2022. Table 1 below indicates the amount a Provider can receive per vaccination for new fully vaccinated Members.

TABLE 1: COVID-19 VACCINE PCP INCENTIVES		
Provider Type	Incentive Details*	Financial Incentive
1. COVID-19 Vaccine Registered and Active PCPs	Providers who are registered and actively administering COVID-19 vaccines in their office will receive the incentive per fully vaccinated assigned Member .	\$125
2. COVID-19 Vaccine Non-Registered PCPs	Providers who are NOT registered or actively administering COVID-19 vaccines in their office will receive the incentive per fully vaccinated assigned Member .	\$50

**Fully vaccinated Members are considered those who have two doses of the Pfizer or Moderna vaccines or one dose of the Johnson & Johnson vaccine. Booster shots are not included.*

Providers who are not registered or actively administering COVID-19 vaccines in their office can visit <https://mycavax.cdph.ca.gov/s/> for details on how to enroll.



COVID-19 Vaccine Data Validation

Vaccine Data Validation for PCPs

IEHP will conduct the following activities to ensure Providers are classified as registered and administering COVID-19 vaccines, and therefore, eligible for the higher incentive payout. Table 2 below indicates the data validation process for registered and non-registered PCPs.

TABLE 2: Data Validation for PCPs

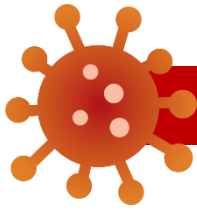
Provider Type	Data Validation
COVID-19 Vaccine Registered PCPs	Provider COVID-19 vaccine administration status will be confirmed by verifying random IEHP patient records in CAIR2* registry. IEHP may require medical records from your office for verification.
COVID-19 Vaccine Non-Registered PCPs	Vaccinations will be confirmed via the CAIR2 data feed. Vaccines administered by any Provider will count toward vaccination rates for PCP assigned Members.

*CAIR2: *California Immunizations Registry*



**COVID-19 Vaccine
Federally Qualified Health
Center, Rural Health Clinic
and Indian Health Facility
Incentive Program**

COVID-19 VACCINE FQHC, RHC AND IHF INCENTIVE PROGRAM



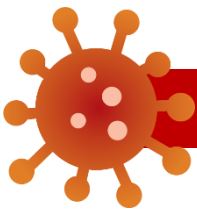
Eligibility and Participation

Provider Eligibility and Participation

FQHCs, RHCs and IHFs, who have at least 100 IEHP Medi-Cal Members assigned as of October 1, 2021, are eligible to participate in this program.

Eligible Members

IEHP Medi-Cal Members ages 12 and older assigned to an IEHP Provider who has not been fully vaccinated for COVID-19 as of September 30, 2021. Note, the Member must be active with IEHP on the date the services are performed (DOS).



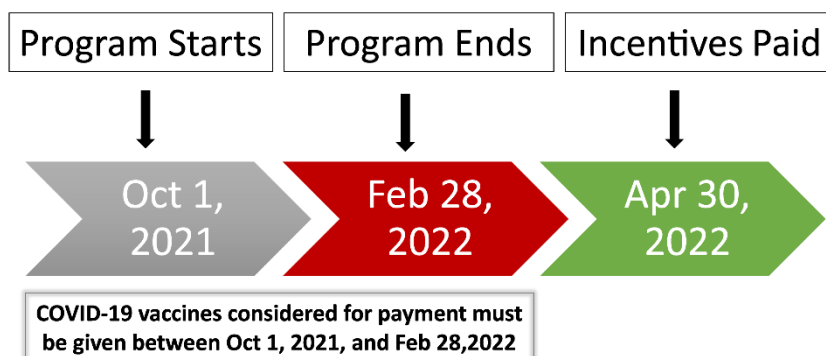
COVID-19 Vaccine Incentive

COVID-19 Vaccine Incentive

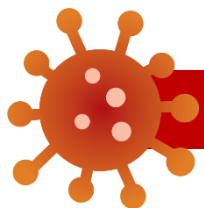
Fully vaccinated is considered two doses of the Pfizer or Moderna vaccines or one dose of the Johnson & Johnson vaccine. Booster shots are not included. Vaccinations will be confirmed via the California Immunizations Registry data feed.

Payment Timeline

COVID-19 vaccines given between October 1, 2021, and February 28, 2022, will be considered for payment. IEHP will pay FQHCs, RHCs and IHFs who achieve a target rate of fully vaccinated assigned members for COVID-19 by February 28, 2022. IEHP will provide a lump-sum incentive payment to all eligible FQHCs, RHCs and IHFs no later than April 30, 2022. Any COVID-19 vaccines administered outside of this window are excluded from this incentive program.



COVID-19 VACCINE FQHC, RHC AND IHF INCENTIVE PROGRAM (cont'd)



COVID-19 Vaccine Incentive (cont'd)

Quality Incentive Payments for FQHCs, RHCs and IHFs

IEHP will pay the incentive for every newly fully vaccinated assigned Member, at the end of the measurement period, to FQHCs, RHCs and IHFs who achieve their target rate of fully vaccinated assigned Members for COVID-19 by February 28, 2022. A target rate has been set for each FQHC, RHC and IHF based on a 30% increase over the Clinic baseline rate as of September 30, 2021. The FQHC, RHC and IHF target rate will be capped at 71.5%.

IEHP will pay \$100 for every newly fully vaccinated IEHP Member assigned to the Clinic at the end of the measurement period, to Clinics that reach the set target goal. Clinics that do not meet the set target goal will not be eligible to receive the incentive payment. IEHP will provide a lump-sum incentive payment to the eligible FQHCs, RHCs and IHFs no later than April 30, 2022. Please refer to Table 3 for details on the COVID-19 Vaccine FQHC, RHC and IHF incentive.

TABLE 3: COVID-19 VACCINE FQHC, RHC AND IHF INCENTIVE

Provider Type	Incentive Details*	Target Goal	Financial Incentive
COVID-19 Vaccine Participating FQHCs, RHCs and IHFs	FQHCs/RHCs/IHFs that achieve their COVID-19 vaccination target rate will receive the incentive per newly fully vaccinated assigned Members.	30% increase over FQHC/RHC/IHF baseline rate OR 71.5% (whichever is lower)	\$100

**Fully vaccinated Members are considered those who have two doses of the Pfizer or Moderna vaccines or one dose of the Johnson & Johnson vaccine. Booster shots are not included.*

COVID-19 VACCINE FQHC, RHC AND IHF INCENTIVE PROGRAM (cont'd)



COVID-19 Vaccine Data Validation

Vaccine Data Validation for FQHCs/RHCs/IHFs

IEHP will be verifying random IEHP patient records in CAIR2 registry. IEHP may require medical records from your office for verification.



A Public Entity

Inland Empire Health Plan

www.iehp.org

We heal and inspire the human spirit.

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