Q: How do I access the List of Covered drugs for DualChoice Cal MediConnect members?
A: Go to IEHP.org → Click on “For Providers” → Click on “Pharmaceutical Services” → Click on “Formulary” → Click on “DualChoice Cal MediConnect” → Use “Search” bar to look up medication

Q: Does the Drug List ever change for DualChoice Cal MediConnect members?
A: Yes. IEHP DualChoice may add or remove drugs on the Drug List during the year. Generally, the Drug List will only change if a more cost-effective drug comes on the market that works as well, or we learn that a drug is not safe.

Q: What is a Tier 1 drug?
A: Drugs in this tier are generic drugs (including brand drugs treated as generic). The copay is a set payment you make for these generic drugs. Co-pays are subject to change every year.

Q: What is a Tier 2 drug?
A: Drugs in this tier are brand name drugs. Co-pays are subject to change every year.

Q: What is a Tier 3 drug?
A: Drugs in this tier are drugs that non-Medicare drugs/Over-the-Counter (OTC) drugs. These drugs are covered by Medi-Cal, Member will have no co-pay. A drug in tier 3 means the drug is not a “Part D drug”. Member will not be required to pay a co-pay for these drugs. These drugs also have different rules for appeals.

Q: What does B vs D mean?
A: This is a drug that has a special Prior Authorization requirement. The drug being requested may be covered under one or two benefit programs; Medicare Part B and/or Medicare Part D. This depends on may factors, the physician may need to give more details about the use and setting of the drug being requested. For additional information please go to: https://www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovContra/downloads/BvsDCoverageIssues.pdf

Q: What does quantity limit mean?
A: For certain drugs, IEHP DualChoice limits the amount of the drug that will be covered at one time. This may be in addition to a standard one month or three-month supply.

Q: What does Step Therapy mean?
A: In some cases, IEHP DualChoice requires you to first try certain drugs to treat the member’s medical condition. Once tried, IEHP will cover the drug for the condition. For example, either Drug A or Drug B may treat the members medical condition. IEHP DualChoice may not cover Drug B unless the member tries Drug A first. If Drug A is tried and does not work for the member, IEHP DualChoice will then cover Drug B.