



A Public Entity

Inland Empire Health Plan



**To:** Medi-Cal Providers and Medi-Cal IPAs  
**From:** IEHP – Provider Relations  
**Date:** November 19, 2020  
**Subject: Important: Medi-Cal Rx Transition Implementation Delay to April 1, 2021**

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Inland Empire Health Plan (IEHP) would like to inform our Providers that on Monday, November 16th, 2020, the Department of Health Care Services of California (DHCS) announced that given the ongoing challenges and constantly evolving health care landscape associated with the unprecedented COVID-19 public health emergency (PHE), the transition time for full implementation of Medi-Cal Rx has been lengthened by three (3) months to **April 1, 2021**.

Lengthening the time for full implementation will help ensure a more complete transition, as well as provide additional opportunities to become better acclimated to new Medi-Cal Rx policies, process, and Provider trainings.

IEHP and DHCS strongly encourage our Providers to continue visiting the new Medi-Cal Rx website (<https://medi-calrx.dhcs.ca.gov>) to:

- Register for the Magellan Medi-Cal Rx portal
- Review schedule of trainings available on the new Medi-Cal Rx Portal
- Review general information about the transition

In the interim, all current processes and protocols, both effectuated by DHCS and IEHP respectively, should remain unchanged and in place until Medi-Cal Rx launches.

IEHP is here to help support you as we all continue to prepare for the Medi-Cal Rx Transition!

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.