



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

December 22, 2021

Medi-Cal Rx Transition: Blood Pressure Monitors and Nebulizers

Dear IEHP Provider,

Starting on January 1, 2022, the Department of Healthcare Services (DHCS) will manage all Medi-Cal pharmacy claims under a program called Medi-Cal Rx, with a new pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan). Pharmacy services billed as pharmacy claims will transition from IEHP to Medi-Cal Rx.

During the COVID-19 pandemic, IEHP expanded access and allowed select **blood pressure monitors and nebulizers** to process as pharmacy claims. However, after January 1, 2022, these items will **no longer be covered** as pharmacy claims under Medi-Cal Rx.

For IEHP Direct members, these DME (Durable Medical Equipment) items may continue to be covered by IEHP by one of the following methods:

- Provider offices may utilize buy and bill
- If Providers choose not to buy and bill, Providers should submit an authorization request for IEHP Direct Members via eAuth, with DME Providers indicated as the Servicing Provider.
- For IEHP members assigned to an IPA, authorization requests should be reviewed the Members' respective IPAs.

If you have any questions regarding Provider-related issues, please contact the Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org.

If you have any additional questions, please feel free to contact the Pharmacy Team at (909) 890-2049, between 8:00 AM -5:00 PM Monday through Friday.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:

www.iehp.org > For Providers > Plan Updates > Correspondences

Visit the new Medi-Cal Rx website www.Medi-CalRx.dhcs.ca.gov for general information, including Frequently Asked Questions (FAQs) and the Medi-Cal Rx Pharmacy Transition Policy.

Sincerely,

IEHP Pharmaceutical Services

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