



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

January 2022

Medi-Cal Rx Transition: Continuous Glucose Monitors (CGM)

Dear IEHP Provider,

Starting on January 1, 2022, the Department of Healthcare Services (DHCS) will manage all Medi-Cal pharmacy claims under a program called Medi-Cal Rx, with a new pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan). Pharmacy services billed as pharmacy claims will transition from IEHP to Medi-Cal Rx for IEHP Medi-Cal Members.

(Please note that this change does NOT apply to IEHP DualChoice Cal-MediConnect Members.)

Prior to The Medi-Cal Rx transition, all Continuous Glucose Monitors (CGMs) were reviewed by IEHP or the Member’s delegated IPA. Now requests for CGMs will be reviewed differently depending on the Member’s diagnosis. Information on CGM billing information is summarized below:

Member Diagnosis	Device Type	Billing
Type 1 Diabetes	Therapeutic CGM Monitor and Supplies	Submit to Medi-Cal Rx (Magellan) covered benefit
	Non-Therapeutic CGM Monitor	Not a covered benefit
	Non-Therapeutic CGM Supplies	IEHP Direct: submit eAuth to IEHP with DME Providers indicated as servicing provider IPA: authorization request should be submitted to IPA
Type 2 Diabetes	Therapeutic CGM Monitor and Supplies	IEHP Direct: submit eAuth to IEHP with DME Providers indicated as servicing provider IPA: authorization request should be submitted to IPA
	Non-Therapeutic CGM Monitor	Not covered benefit
	Non-Therapeutic CGM Supplies	IEHP Direct: submit eAuth to IEHP with DME Providers indicated as servicing provider IPA: authorization request should be submitted to IPA

If you have any questions regarding Provider-related issues, please contact the Provider Relations Team at **(909) 890-2054** or **(866) 223-4347** or email ProviderServices@iehp.org.

If you have any additional questions, please feel free to contact the Pharmacy Team at **(909) 890-2049**, between 8:00 AM -5:00 PM Monday through Friday.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondences

Visit the new Medi-Cal Rx website www.Medi-CalRx.dhcs.ca.gov for general information, including Frequently Asked Questions (FAQs) and the Medi-Cal Rx Pharmacy Transition Policy.

Sincerely,
IEHP Pharmaceutical Services

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