



A Public Entity

Inland Empire Health Plan

# PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

November 19, 2014

## Update: IEHP Maximum Allowable Charges (MAC) Policy

As of 12/1/2014, IEHP will be adopting updates to our policy related to IEHP Maximum Allowable Charges (MAC) list that started October 2013. As background, the IEHP maintains a MAC List which is monitored and updated monthly using GlassBox Analytics' Predictive Acquisition Cost (PAC) program. IEHP understands the importance of the accuracy and timeliness of Maximum Allowable Charges (MAC) update process. As IEHP strives to achieve maximum transparency and accuracy, IEHP will be modifying some existing process to better monitor and maintain pricing outliers.

Major Changes/Updates:

- IEHP will now be accepting additional supporting documentation for ad hoc review of pricing discrepancies; Screen shots of ordering software displaying QTY of All Available NDCs and current pricing
- MAC Dispute form now includes email address as a required field and must be submitted via email [mac@iehp.org](mailto:mac@iehp.org)

For full details of the changes please go to our website: <https://ww3.iehp.org/en/providers/pharmaceutical-services/drug-mac/>

If you have any questions, please feel free to contact the IEHP Pharmaceutical Services Department at 909-890-2049 or email: [MAC@iehp.org](mailto:MAC@iehp.org).

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