



To: IEHP Direct PCPs, Specialists & Hospitals
From: IEHP- Utilization Management
Date: February 3, 2021
Subject: **NEW UPDATE: Referral Instructions when Selecting RUHS, ARMC, LLUCH, or LLUMC Facilities for Specialty Care on IEHP's eReferrals**

IEHP has made a recent update to the eReferrals - Facility tab section of the secure IEHP Provider portal.

When selecting a Facility for specialty care referral requests, please follow the steps below:

- **Step 1** - select **Outpatient** for Place of Service
- **Step 2** - select a **Facility** from the Facility Search (**RUHS, ARMC, LLUCH or LLUMC**)
- **Step 3 - Servicing Provider:** Select a **Facility** from the Provider Search (RUHS, ARMC, LLUCH or LLUMC).
- Following these steps will ensure a proper Referral request when selecting **RUHS, ARMC, LLUCH or LLUMC for a Facility for Specialty Care.**

Place of Service: 1 Outpatient

*Facility: 2

Facility Addresss:

Service Information

*Service Requested:

*Servicing Provider: (Must refer to specialist within network) 3

When searching for a Servicing Provider that **belongs** to a Specialty Facility such as RUHS, ARMC, LLUCH or LLUMC and **the individual Provider is not showing up in the list, please select "Facility" in the Provider Search.** This will ensure proper processing for your Servicing Provider at a Specialty Facility.

Servicing Providers

Provider Search

Show All Medical Groups Individual Providers **Facility**

1. Arrowhead Regional Medical Center 400 N Pepper Ave., Colton, CA 92324	NPI 1043380330
2. Loma Linda University Childrens Hospital 11234 Anderson St Ste A Rm 1816, Loma Linda, CA 92354	NPI 1366866345
3. Loma Linda University Medical Center 11234 Anderson St., Loma Linda, CA 92354	NPI 1912914821
4. Riverside University Health System Medical Center 26520 Cactus Ave., Moreno Valley, CA 92555	NPI 1386852416

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org> For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.