



A Public Entity

Inland Empire Health Plan



To: 834 Recipients
From: IEHP – Provider Relations
Date: February 10, 2021
Subject: **Delay in Daily Eligibility File**

The Daily Delta 834 eligibility files for February 9th, 2021 were not delivered as scheduled due to a technical concern.

These files will be available on the Secure File Transfer Protocol (SFTP) Server **this morning, February 10th, 2021** and will include eligibility changes for February 9th. Please note that a second Daily Delta file will be generated this evening and will include eligibility changes for today as well. In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this one-day delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.