



A Public Entity

Inland Empire Health Plan



**To:** PrimeCare 834 Recipients  
**From:** IEHP – Provider Relations  
**Date:** March 3, 2021  
**Subject:** **Issue Identified in Your March 2021 Monthly Eligibility File**

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Inland Empire Health Plan (IEHP) has identified an internal issue related to your IPAs' Monthly 834 Eligibility file delivered on March 1<sup>st</sup>, 2021.

The issue has been corrected and a new replacement file will be available **today, March 3<sup>rd</sup>, 2021**. Please note that you will still receive your Daily Delta file and it is important to process the Daily File(s) after reprocessing the Monthly 834 File in sequential order.

In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at [EDISpecialist@iehp.org](mailto:EDISpecialist@iehp.org).

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