



A Public Entity

Inland Empire Health Plan



**To:** 837 Claims Submitters  
**From:** IEHP – Provider Relations and EDI  
**Date:** March 08, 2021  
**Subject:** **Claim File Split Process**

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On January 24, 2018, Inland Empire Health Plan (IEHP) announced the implementation of a new Claims adjudication system and requested to split your claims based on the date of service.

- Claims with dates of service **prior to April 02, 2018** would need to be uploaded to 5010/Inbound folder on the SFTP.
- Claims where the date of service was **equal to or greater than April 02, 2018** would have “HSP” in the file naming convention and would need to be loaded to 5010/HSP/Inbound on the SFTP.

**Effective March 12, 2021 at 5:01 PM, IEHP will no longer require to split your files. Please continue to name your files with the “\_HSP” in the naming convention containing all claims and place all your files on the SFTP Server location 5010/HSP/Inbound.**

Since this may require programming changes, IEHP will continue to move your files internally into the appropriate drop location while you complete any required programming. However, this change must be completed by **May 07, 2021** which at that time, IEHP will eliminate the temporary inhouse solution.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at [EDISpecialist@iehp.org](mailto:EDISpecialist@iehp.org).