



A Public Entity

Inland Empire Health Plan



**To:** All IEHP Providers & IPAs  
**From:** IEHP – Provider Relations  
**Date:** March 31, 2021  
**Subject:** **Important Reminder: Medi-Cal IEHP Member ID**

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As previously communicated on April 02, 2018, Inland Empire Health Plan (IEHP) transitioned to a new Claims Processing and Customer Relationship Management System effective **April 01, 2018**. As part of the changes, IEHP Members received their new Medi-Cal Member ID number.

**The change from the Old to New IEHP Member ID was:**

**The last two numbers of the Member ID number changed from “01” to “00”**

However, to date, IEHP is continuing to receive claims with the old Member ID. To ensure timely Claims Adjudication, please submit claims with the correct IEHP Member ID. This information is provided in our Eligibility file, as well as the IEHP Provider portal eligibility page.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.