



To: Vision Providers
From: IEHP – Provider Relations
Date: March 31, 2021
Subject: **Temporary Exceptions to Lens Fabrication During the Public Health Emergency (PHE)**

Inland Empire Health Plan (IEHP) would like to remind all Vision Providers that IEHP is mainly required to use Prison Industry Authority (PIA). However, due to the current Public Health Emergency (PHE) and recent delays experienced by IEHP Members in receiving their glasses, IEHP is making the following temporary exception **from April 1, 2021 through July 31, 2021**.

- Providers who have lab lens manufacturing capabilities within their office, IEHP will allow for the temporary use of said labs for **Medi-Cal Members only**.
- Providers who choose to manufacture lenses will still be required to follow all Medi-Cal and IEHP contractual guidelines, including but not limited to: prior authorization requests, medically necessary criteria and standard care practices.

Medi-Cal rates will be applied for lenses billed using the Medi-Cal lens codes.

Upon the manufacturing of lenses, Providers will bill IEHP for both dispensing and manufacturing codes listed below. A split of the payment amounts between dispensing and manufacturing codes will fall under the responsibility of each Provider with their respective lab team within their own facility.

Lens Procedure Codes	Procedure Description
V2100-V2399	Single Vision
	Round Segment 22 Bifocal
	Flat Top 28
	Flat Top 7X28 Trifocal
	Aspheric and Non-Aspheric Full Field and Lenticular Lenses
	Balance Lenses
V2784	Polycarbonate Lenses (up to 18 years old)
V2744, V2745	Tints

Dispensing Codes	Procedure Description
92340	Fitting of spectacles, except for aphakia; monofocal
92352	Fitting of spectacles prosthesis for aphakia; monofocal
92341	Fitting of spectacles, except for aphakia; bifocal
92353	Fitting of spectacles prosthesis for aphakia; multifocal
92342	Fitting of spectacles, except for aphakia; trifocal

Any codes that are not listed above, but considered medically necessary by the treating Provider and fall within the Medi-Cal guidelines, can be submitted via the faxed Vision Exception Request (VER) process to be reviewed individually. The VER form is available at IEHP website:

www.iehp.org > For Providers > Provider Resources > Forms > Vision > Vision Exception Requests (VER) Form (PDF)

Please Note: Providers who do not have manufacturing capabilities in their facility may request for an IEHP private lab exception to be made by contacting the Provider Call Center at (866) 223-4347 or email providerservices@iehp.org. All requests must include the following important information:

- Member's First and Last Name
- Date of Birth
- PIA Rx Number
- Date when eyeglasses were ordered from PIA
- Reason for exception request

All requests for exceptions will be reviewed on a case-by-case basis. Private labs which will be utilized, if approved, will be Unique Optical and Express Lens Lab only. Upon receiving approval from IEHP, the Provider will communicate with the selected lab to coordinate the order for the Member.

Unique Optical

43990 Golf Center Pkwy Ste B2 Indo CA 92203
Phone: (760) 391-9100
Fax: (760) 398-2011

Express Lens Lab

17150 Newhope Street, Suite 305 Fountain
Valley, CA 92708-47251
Phone: (714) 545-1024
Fax: (714) 556-2026

Once again, this temporary exception will be effective from **April 1, 2021 through July 31, 2021 only**. IEHP will send another communication out in July 2021 if this will be extended.

For more information regarding covered Medi-Cal rates, please visit this link:
https://files.medi-cal.ca.gov/Rates/rates_range_display.aspx

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondences **or**
www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.