



To: Behavioral Health Providers
From: IEHP – Provider Relations
Date: April 1, 2021
Subject: **Court Ordered Behavioral Health Services**

Inland Empire Health Plan (IEHP) would like to remind all Behavioral Health Providers to consider the following information when treating an IEHP Member based on court orders (e.g., family law, probation, and/or child welfare):

- All IEHP network Providers are permitted and encouraged to treat Members who require behavioral health services based on a court order.
- If an IEHP Provider agrees to render services to a Member who is requesting court ordered behavioral health services, it is important to note that IEHP reimburses Providers for initial and follow up visits only. IEHP does not reimburse Providers for additional court obligations, such as court appearances or the completion of paperwork on behalf of the Member.
- IEHP Providers are not required to treat Members with a court order for behavioral health services.

As always, the IEHP Behavioral Health Department appreciates the continued partnership of our network Providers.

If you have any questions related to IEHP's Open Access program, please do not hesitate to call us at: (800) 706-4347.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondences.