



**To:** Medi-Cal IPAs and Medi-Cal PCPs  
**From:** IEHP – Provider Relations  
**Date:** April 8, 2021  
**Subject:** Initial Health Assessment (IHA) Roster

As a reminder, the Department of Health Care Services (DHCS) requires that all newly enrolled Medi-Cal Members **must** receive an Initial Health Assessment (IHA):

- **within 60 days of enrollment for Members under 18 months of age or**
- **within 120 days of enrollment for Members 18 months of age and older**

If a Member under 18 months of age is not seen for their IHA within 60 days, please continue to make every effort to schedule the Member to be seen within 120 days of enrollment.

To access the IHA roster page, login to IEHP’s Secure Provider website at <http://www.iehp.org>.

1. Select Rosters  
 2. Select Initial Health Assessment

The screenshot shows a vertical navigation menu with the following items: Home, Eligibility, Rosters (expanded), Assigned Roster, CCS, Direct Ancillary, Direct Specialty, Early Start Roster, Health Management, Initial Health Assessment (highlighted with a red box), Nurse Advice Line, and Preventive Care.

3. The following screen will display the IHA.

The screenshot shows the 'Initial Health Assessment' page. It displays a table with columns for PCP, PCP ID, and IPA. Below this, it shows 'Total Members: 16' and a table of member details. The 'Effective Date' and 'Assessment Due' columns are highlighted with red boxes.

Member	IEHP ID	Phone	Address	Age/DOB	Effective Date	Assessment Due
Doe, John	123456789102				12/01/2016	03/31/2017
Doe, Jane	123456789103				01/01/2017	05/01/2017

To reduce potential exposure to COVID-19, IHAs can be performed via telehealth if determined by the Provider to be clinically appropriate. Bill using **Place of Service (POS) codes: 02 or 11 and Modifier 95** in addition to codes noted in the Global Quality P4P Program Guide for each measure. Please note that the physical exam portion of the IHA will not be required for IHA visits conducted during this period of time where social contact is being restricted.

It is required that the IHA conducted via telehealth must still include all the following components:

- Completed mental health exam
- Comprehensive medical history including a complete social history
- Individual Health Education Behavior Assessment (IHEBA)
- **A plan for provision of appropriate preventive services must be documented in the medical record**
- **A plan for a follow-up comprehensive physical exam at a later time must be documented in the medical record**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:  
[www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondences **or**  
[www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.