



A Public Entity

Inland Empire Health Plan



**To:** Medicare IPAs  
**From:** IEHP – Provider Relations  
**Date:** April 21, 2021  
**Subject:** **Integrated Denial Notice Medicare Letter Templates**

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Inland Empire Health Plan (IEHP) has recently posted the following updated Medicare Letter Templates:

- Integrated Denial Notice Part B Drugs – 7 Day Appeal - IPA (English and Spanish)
- Integrated Denial Notice Part C Drugs – 30 Day Appeal - IPA (English and Spanish)
- Integrated Denial of Payment Notice – 7 Day Appeal – IPA (English and Spanish)
- Integrated Denial of Payment Notice – 30 Day Appeal – IPA (English and Spanish)

IEHP requires that the updated letter templates be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **May 1, 2021**.

Updated letter templates can be found at IEHP website:

[www.iehp.org](http://www.iehp.org) > Providers > Provider Resources > Forms > Claims

[www.iehp.org](http://www.iehp.org) > Providers > Provider Resources > Forms > Medicare-Medicaid Plan Letter Templates  
or click on the following links below:

- <https://iehp.org/en/providers/provider-resources?target=forms#FormsClaims>
- <https://iehp.org/en/providers/provider-resources?target=forms#Medicare-Medicaid%20Plan%20Letter%20Templates>

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at [Ortega-J2@iehp.org](mailto:Ortega-J2@iehp.org)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:  
[www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences.