



A Public Entity

Inland Empire Health Plan



To: 834 Recipients
From: IEHP – Provider Relations
Date: May 10, 2021
Subject: **Delay in Daily Delta Eligibility File**

The Daily Delta 834 eligibility files for May 07th, 2021 were not delivered as scheduled due to a technical concern.

These files will be available on the Secure File Transfer Protocol (SFTP) **before 10:00PM today, May 10, 2021** and will include eligibility changes for May 07th thru May 10th. In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.