



A Public Entity

Inland Empire Health Plan



**To:** 834 Recipients  
**From:** IEHP – Provider Relations  
**Date:** May 18, 2021  
**Subject:** **Delay in Daily Delta File**

---

---

The Daily Delta 834 eligibility files for May 17<sup>th</sup>, 2021 were not delivered as scheduled due to a technical concern.

These files will be available on the Secure File Transfer Protocol (SFTP) **before 10:00PM today, May 18<sup>th</sup>, 2021** and will include eligibility changes for May 17<sup>th</sup> thru May 18<sup>th</sup>. In the meantime, please utilize the Provider portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at [EDISpecialist@iehp.org](mailto:EDISpecialist@iehp.org).

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at [EDISpecialist@iehp.org](mailto:EDISpecialist@iehp.org).

