



To: Direct DualChoice PCPs
From: IEHP – Provider Relations
Date: May 25, 2021
Subject: **Individualized Care Plan (ICP) Attestation Process-GO LIVE!**

As previously communicated, effective June 3, 2021, Inland Empire Health Plan (IEHP) will be going live with the new Individualized Care Plan (ICP) attestation process. In preparation for this new process, the Behavioral Health (BH) County Clinics and Primary Care Providers (PCPs) have been trained.

Provider Responsibility:

PCPs and BH Providers will receive a notice of action on the IEHP Provider Portal to notify them when an ICP is ready for review and feedback. Within 30-days of notification, PCPs and BH Providers will be responsible for *initially* reviewing and attesting to Members Individualized Care Plan and continue the review and attest on an *on-going* basis whenever updates are made.

Regulatory Guidance:

3-Way Contract

2.5.2.11.8.2. *Attestation that the county Behavioral Health provider and PCP have reviewed and approved the ICP.*

Impacted Member Population:

Cal MediConnect Specialty Mental Health

We appreciate your ongoing support of this important requirement and collaboration on our Members' behalf.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:

www.iehp.org > Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.