



To: IEHP Providers
From: IEHP – Provider Relations
Date: May 27, 2021
Subject: **Claims Payment Schedule Update**

Effective May 31, 2021, Inland Empire Health Plan (IEHP) will be changing its payment processing days from Monday and Wednesday to Tuesday and Thursday. Those receiving deposits via Electronic Funds Transfer (EFT) should see their payments within one to two business days. Paper checks will be delivered as usual through the U.S. Postal Service.

Providers are encouraged to sign up for direct deposit in order to receive their money faster and to prevent lost or stolen payments. EFT cuts processing time significantly compared with handling paper checks. With EFT, the funds go directly into the Provider office bank account instead.

If you are interested in converting from paper check payments to EFT, please contact your IEHP Provider Relations Representative at (909) 890-2054.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences.