



**To:** All PCPs, Specialists and BH Providers  
**From:** IEHP – Provider Relations  
**Date:** June 1, 2021  
**Subject:** **2021 Provider Quality Resource Guide**

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Inland Empire Health Plan (IEHP) is pleased to announce the release of the **2021 Provider Quality Resource Guide**. The goal of this guide is to provide IEHP Providers and their practices with a single source containing the appropriate information and resources for quality improvement in the measures discussed.

The guide includes updates for the following key quality initiatives:

- Managed Care Accountability Set (MCAS)
- Quality Withhold
- Global Quality Pay for Performance (GQ P4P)
- Value Based Payments

### **What's NEW?**

The 2021 Provider Quality Resource Guide includes information regarding the Value Based Payments program, which provides incentive payments to Providers for meeting specific measures aimed at improving care for certain high-cost or high-need Medi-Cal population. These risk-based incentive payments focus on specific achievement on metrics across four domains: chronic disease, early childhood, prenatal/postpartum care, and behavioral health.

IEHP recommends utilizing the 2021 Provider Quality Resource Guide to maximize your efforts in the 2021 program year. An electronic version of the guide is now available in the Providers section of the IEHP website at:

[www.iehp.org](http://www.iehp.org) > Providers > P4P – Proposition 56 – GEMT > Pay for Performance (P4P) Program > Global Quality P4P Program > 2021 Provider Quality Resource Guide (PDF).

Thank you for your continued partnership in providing quality healthcare to IEHP's Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email IEHP's Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org).