



To: All PCPs, Specialists, and Behavioral Health Providers
From: IEHP – Provider Relations
Date: July 8, 2021
Subject: **2021 Provider Satisfaction Survey**

Inland Empire Health Plan (IEHP) is unwavering in our commitment to our Providers and deeply values your partnership. We are grateful for your commitment to your patients and community.

The strong relationship between IEHP and our Provider community is built on the trust that IEHP is always there for you, listening and doing what is right for our Members and Providers.

We want to hear from you. The 2021 Provider Satisfaction Survey begins tomorrow!

IEHP has contracted with SPH Analytics to conduct this important survey beginning **tomorrow, July 9 through August 6, 2021.**

Your office may be contacted by SPH Analytics to ask about your satisfaction with IEHP's operations, including the helpfulness of our Call Center team, how we compare to other health plans and whether you would recommend IEHP to other physicians' practices.

We value your feedback and hope you will take this opportunity to share how IEHP is supporting you and any recommendations for improvement.

Thank you in advance for your participation.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.