



**To:** IPA Administrators, Medical Directors and BH Providers  
**From:** IEHP – Provider Relations  
**Date:** July 08, 2021  
**Subject:** **Revised UM Authorization Guideline**

Inland Empire Health Plan’s (IEHP) Utilization Management Subcommittee has updated and approved the following authorization guideline effective **June 23, 2021**:

Guideline #	Guideline Title	Degree of Change	Updates/Changes
UM_BH 06	Criteria for Multidisciplinary Diagnostic Treatment	Revised Moderate	<ul style="list-style-type: none"> <li>• “On a case-by-case basis with supervisor approval” was removed from the criteria for determining the most appropriate level of diagnostic services.</li> </ul>

You may access these and all other authorization guidelines through the Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Provider Resources > Utilization Management Criteria

As a reminder, all communications sent by IEHP can also be found on the Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.