



To: IEHP Claim Submitters
From: IEHP – Provider Relations
Date: July 12, 2021
Subject: **Encrypting Response Files Survey – DUE by July 22nd!**

Inland Empire Health Plan (IEHP) will be implementing a change that may impact your current process and would like your help gathering important data for EDI to begin encrypting 837 Response Files (TA1, 999 and 277CA).

IEHP is strongly encouraging you to respond to the Encrypting Response Files Survey on or before, **Thursday, July 22, 2021**. Your feedback is extremely important!

Please complete the Encrypting Response Files Survey by using one of the following methods below:

1. Go to: https://iehpresearchcorehr.co1.qualtrics.com/jfe/form/SV_6DSJujYxFh6Gz7o
2. Scan the below QR code with your mobile device:



3. If unable to utilize the two methods above, please email your written responses to EDISpecialist@iehp.org.

As always, the IEHP EDI Department appreciates our continued partnership.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org

Enclosure: Encrypting Response Files in the Near Future Survey



Encrypting Response Files in the Near Future Survey

Please take a few minutes to fill out this Encrypting Response Files in the Near Future Survey. We appreciate your time and thank you in advance.

NAME/GROUP NAME: _____

NPI: _____

EMAIL: _____

PHONE NUMBER: _____

1. If IEHP EDI begins encrypting the TA1, 999 and 277CA Response Files, what will be the impact of this change to your company?
 - No Impact
 - Mild Impact
2. What timeframe would you need to accommodate this change?
 - 30 Days
 - 60 Days
3. Do you have any comments, questions, or concerns regarding the suggested timeframe above?
