



**To:** IEHP Providers  
**From:** IEHP – Provider Relations  
**Date:** August 4, 2021  
**Subject:** **Temporary Change in Claims Payment Schedule**

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Effective **August 5, 2021**, Inland Empire Health Plan (IEHP) will be changing its Thursday payment processing day to **Saturday for the next two weeks (8/7 & 8/14)**.

Tuesday check runs will remain unchanged.

Those receiving deposits via Electronic Funds Transfer (EFT) should see their payments within one to two business days. Paper checks will be delivered as usual through the U.S. Postal Service. **The Tuesday and Thursday payment processing days will resume the week of August 16, 2021.**

Providers are encouraged to sign up for direct deposit in order to receive their money faster and to prevent lost or stolen payments. EFT reduces processing time significantly compared to handling paper checks. With EFT, the funds will go directly into the Provider office bank account.

If you are interested in converting from paper check payments to EFT, please contact your IEHP Provider Relations Representative at (909) 890-2054.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences.