

To: 834 Recipients

From: IEHP – Provider Relations

Date: September 27, 2021

Subject: Daily Delta File Update

The Daily Delta 834 Eligibility files for September 22, 2021, September 23, 2021, September 24, 2021, and September 27, 2021 were not delivered as scheduled due to a technical concern.

These files will be available on the Secure File Transfer Protocol (SFTP) Server on or before Tuesday September 28, 2021, and will include eligibility changes from September 22nd, September 23rd, September 24th, September 27th, and September 28th.

In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.