



A Public Entity

Inland Empire Health Plan



To: 834 Recipients
From: IEHP – Provider Relations
Date: September 30, 2021
Subject: **Delay in Monthly Eligibility File Update**

The Monthly 834 Eligibility file for October 2021, will not be sent to you today, September 30, 2021 as expected.

The Monthly 834 file will be available on the Secure File Transfer Protocol (SFTP) Server on or before Friday, October 01, 2021, and will include your full monthly eligibility membership as usual.

In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.