



To: All Contracted SNFs
From: IEHP – Provider Relations
Date: October 12, 2021
Subject: **Billing Error: HIPPS Medicare Code Billed for Medi-Cal Members**

Effective immediately, Inland Empire Health Plan (IEHP) requires Skilled Nursing Facilities to adhere to Medi-Cal billing guidelines as expected when submitting claims for IEHP Medi-Cal Members.

IEHP has identified an incorrect claims billing pattern for Medi-Cal services billed erroneously with HIPPS codes.

Please note, if Medi-Cal is the primary payor of the claim, bill according to your contract and/or Medi-Cal guidelines. When services are reimbursed under the Member’s Medi-Cal benefit, **HIPPS Medicare codes** should **not** be reported on the claim.

Going forward, billing Medicare HIPPS codes on a Medi-Cal claim will result in claim denials or recoupment on claims payment.

Please review the attached blast fax sent in March 2020 stating HIPPS codes may be billed for Medi-Medi Members and CalMediConnect (CMC) Members only.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.



To: Medicare IPAs, SNFs, & Home Health Providers
From: IEHP – EDI Team
Date: March 13, 2020
Subject: Health Insurance Prospective Payment System (HIPPS) Codes In Regards to Skilled Nursing Facility (SNF) and Home Health (HH)

Inland Empire Health Plan (IEHP) would like to inform you of a memorandum we received from the Department of Health & Human Services - Centers for Medicare & Medicaid Services regarding *Updated Information on Submission of Health Insurance Prospective Payment System (HIPPS) Codes*. This memorandum provides updated information on the submission of Health Insurance Prospective Payment System (HIPPS) Codes by Skilled Nursing Facility (SNF) and Home Health (HH) Providers and **applies to IEHP's CalMediConnect and FFS Medicare Dual eligible Members.**

The Skilled Nursing Facility Patient Driven Payment Model (PDPM) is effective October 1, 2019 and the Home Health Patient Driven Groupings Model (PDGM) is effective January 1, 2020. These new payment models introduce new HIPPS code sets for SNF and HH services. In accordance with the CMS requirements, IEHP will accept both the existing and new codes as follows:

- SNF Claims
 - Dates of Service on or after 10/01/2019 – use PDPM HIPPS codes
 - Dates of Service prior to 10/01/2019 – continue to use RUG HIPPS codes

- HH Claims
 - Dates of Service on or after 01/01/2020 – use PDGM HIPPS codes
 - Dates of Service prior to 01/01/2020 – continue to use RUG HIPPS codes

To view the memo, please follow this link: <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/ProspMedicareFeeSvcPmtGen/Downloads/hippsuses.pdf>

For information about HIPPS Codes, please follow this link: <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/ProspMedicareFeeSvcPmtGen/HIPPSCodes>

IEHP is committed to providing quality service and appreciates your understanding and cooperation with this forthcoming notification.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions or if you need to update your business contact information, please email IEHP EDI Team at edispecialist@iehp.org.