To: All IPAs and PCPs  
From: IEHP – Provider Relations  
Date: October 25, 2021  
Subject: Help Protect Your Members Against the Flu

As Providers and hospitals are still managing the stress COVID-19 has placed on the healthcare system, it is more important than ever to help your Members prepare for the flu season. To counter rampant misinformation regarding current vaccines, educate your Members on the facts about the flu vaccine:

- Current guidance for the use of COVID-19 vaccines indicates that these vaccines can be co-administered with other vaccines, including flu vaccines.

- The Centers for Disease Control and Prevention (CDC) recommends the flu vaccine for everyone 6 months of age and older (with rare exceptions).

- It will take all of us coming together to mitigate the impact of the flu this year. We can make the difference for the most vulnerable in our community.

For more resources to help your Members understand the importance of getting a flu shot, please visit our website: www.iehp.org > For Providers > Provider Resources > Health & Wellness

**REIMBURSEMENT:**

- Eligible IEHP Medi-Cal Members ages 6 months to 18 years should receive flu vaccinations from their Primary Care Providers utilizing serum provided by the Vaccines for Children (VFC) Program.

- Eligible IEHP Medi-Cal Members ages 18 years old and older, should receive flu vaccinations from their Primary Care Providers (PCPs) and Pharmacy Providers. Submit CMS 1500 claim forms for flu serum with the appropriate CPT code to:

  **IEHP Claims Department  P.O. Box 4349  Rancho Cucamonga, CA 91729-4349**

- For IEHP DualChoice Members, claims for the flu serum should be submitted to the Member’s assigned IPA.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.