Inland Empire Health Plan (IEHP) is requesting the assistance of all Acute Care Facilities to ensure proper coordination of care and discharge planning for IEHP Members. IEHP requires a discharge summary for all IEHP Members who discharge from an acute care facility when IEHP holds financial responsibility for claims payment.

Effective immediately, Hospitals are required to fax a copy of the signed discharge summary to the facility assigned IEHP Inpatient Nurse Case Manager, within one (1) business day of the Member’s discharge date. As a reminder, Member’s understanding of the medical condition must be included as part of the pre-discharge documentation.

For additional information, please refer to the following Provider Policies, which are posted on the IEHP website at: www.iehp.org > For Providers > Provider Manuals > 2021 Manuals
- MA_14G Acute Admission and Concurrent Review
- MC_14G Acute Admission and Concurrent Review

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.