



**To:** IEHP Direct Medicare Primary Care Providers (PCPs)  
**From:** IEHP – Quality Programs  
**Date:** November 18, 2021  
**Subject:** New “Quality Insights” Reports Available

Inland Empire Health Plan (IEHP) is pleased to announce the **new Quality Insights reports are now available on the IEHP Provider Portal!**

The new Quality Insights reports will give Providers access to:

- A comprehensive dashboard to monitor performance at a Member level.
- Predictive analytics and actionable measures to address at the point-of-care.

IEHP recognizes the need to provide a progressive approach with holistic views of our Members and we hope our new Quality Insights reports will help your practice strategize for quality outcomes.

**Where to Locate the Quality Insights reports on the IEHP Provider Portal**

- Step 1: Log into the IEHP Provider Portal
- Step 2: Select “Rosters” > “Quality Insights”



**Frequency of Report Updates**

Quality Insights reports will be updated twice each month. Updates are referred to as “runs” on the reports. The reports will identify the date of the last update. We strongly encourage your office to utilize the Quality Insights reports and intend these reports to serve as a useful tool as you serve the patients in your practice.

As a reminder, all communications sent by IEHP can also be found on the Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences

If you have any questions, please contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347. Additionally, questions can be emailed to IEHP’s Quality Insights team at [QualityInsights@iehp.org](mailto:QualityInsights@iehp.org).