



**To:** ALL Medi-Cal PCPs  
**From:** IEHP- Provider Relations  
**Date:** December 14, 2021  
**Subject:** **Inland Regional Center Eligibility Criteria and Referral Process**

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Inland Regional Center (IRC) is a non-profit, Inland Empire agency, providing support to assuring greater independence for people with developmental and intellectual disabilities, autism, cerebral palsy, and epilepsy. Currently, IRC provides case management and service coordination for more than 39,800 people in Riverside and San Bernardino counties.

**To qualify for Regional Center services, a person's developmental and/or intellectual disability must:**

- Originate prior to age 18
- Be expected to continue indefinitely
- Be a substantial disability, i.e., the person experiences significant limitations in three or more of the following areas: self-care, language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency

Once a Provider has identified a Member who is potentially eligible for IRC, the Member, parent/legal guardian or the PCP can be directed to an online [Intake Application](#) or call an intake coordinator. Referrals are made by parents or legal guardians of applicants under age 18. An applicant aged 18 and older should refer themselves.

A parent or legal guardian may request a packet by calling the Intake phone number for your county:

**Riverside County Intake – (951) 826-2648**  
**San Bernardino County Intake – (909) 890-3148**

If appropriate, the applicant will receive an Intake packet containing an application, consent forms, and additional information about eligibility and Inland Regional Center processes.

For more information, please visit <https://www.inlandrc.org/eligibility/>

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at: (909) 890-2054 or (866) 223-4347.