Dear Provider,

Thank you very much for your dedication to IEHP Members and the community.

In 2019 Governor Gavin Newsom issued Executive Order N-01-19, which requires the Department of Health Care Services (DHCS) to transition all Medi-Cal pharmacy services from managed care such as IEHP, to fee-for-service (FFS).

**What’s changing.** Starting **January 1, 2022**, Magellan Medicaid Administration, Inc. (Magellan) will assume operations for Medi-Cal Rx on behalf of the State of California DHCS.

**How this affects you.** Most pharmacies (many independent pharmacies, and chain pharmacies such as CVS, Walgreens, Walmart, Rite Aid, Albertson/Safeway, Ralphs) are already FFS contracted. If your Members’ pharmacy is already contracted for fee-for-service, no action is required on your end. **However, if your Members’ pharmacy is not contracted for fee-for-service,** Members will not be able to receive their medication(s) at their pharmacy anymore starting January 1, 2022. For example, Costco pharmacy is not contracted fee-for-service with State of California DHCS.

**How to Confirm the FFS status of a pharmacy.** If the FFS status is uncertain, follow these steps:
1. Obtain Members’ preferred pharmacy information (i.e. NPI, name, address)
2. Go to “California Health and Human Services Open Data Portal” ([https://data.chhs.ca.gov/](https://data.chhs.ca.gov/))
3. Search for “Profile of Enrolled Medi-Cal Fee-for-Service (FFS) Providers”
4. Click “Enrolled Medi-Cal Fee-for-Service (FFS) (csv)”
5. Search for the pharmacy, using the information from step 1

**Transferring the prescription.** If your Members’ pharmacy is not contracted for fee-for-service, the Member would need to transfer their active prescription(s) to a different pharmacy that is contracted for fee-for-service. In this case, please remind your Members to choose a new pharmacy. Either you or IEHP Members can call the new pharmacy to start this.

**Questions?** Please contact Magellan’s Medi-Cal Rx 24/7 Customer Service line (800-977-2273). Please note the reduced hours of 8 a.m.- 2 p.m. on December 23-24, 2021.

Sincerely,
IEHP Pharmaceutical Services