



A Public Entity

Inland Empire Health Plan

December 17, 2021

DHCS Medi-Cal Rx (Carve Out) and Members' Preferred Pharmacy

Dear Provider,

Thank you very much for your dedication to IEHP Members and the community.

In 2019 Governor Gavin Newsom issued Executive Order N-01-19, which requires the Department of Health Care Services (DHCS) to transition all Medi-Cal pharmacy services from managed care such as IEHP, to fee-for-service (FFS).

What's changing. Starting **January 1, 2022**, Magellan Medicaid Administration, Inc. (Magellan) will assume operations for Medi-Cal Rx on behalf of the State of California DHCS.

How this affects you. Most pharmacies (many independent pharmacies, and chain pharmacies such as CVS, Walgreens, Walmart, Rite Aid, Albertson/Safeway, Ralphs) are already FFS contracted. If your Members' pharmacy is already contracted for fee-for-service, no action is required on your end. **However, if your Members' pharmacy is not contracted for fee-for-service**, Members will not be able to receive their medication(s) at their pharmacy anymore starting January 1, 2022. For example, Costco pharmacy is not contracted fee-for-service with State of California DHCS.

How to Confirm the FFS status of a pharmacy. If the FFS status is uncertain, follow these steps:

1. Obtain Members' preferred pharmacy information (i.e. NPI, name, address)
2. Go to "California Health and Human Services Open Data Portal" (<https://data.chhs.ca.gov/>)
3. Search for "Profile of Enrolled Medi-Cal Fee-for-Service (FFS) Providers"
4. Click "Enrolled Medi-Cal Fee-for-Service (FFS) (csv)"
5. Search for the pharmacy, using the information from step 1

Transferring the prescription. If your Members' pharmacy is not contracted for fee-for-service, the Member would need to transfer their active prescription(s) to a different pharmacy that is contracted for fee-for-service. In this case, please remind your Members to choose a new pharmacy. Either you or IEHP Members can call the new pharmacy to start this.

Questions? Please contact Magellan's Medi-Cal Rx 24/7 Customer Service line (800-977-2273).

Please note the reduced hours of 8 a.m.- 2 p.m. on December 23-24, 2021.

Sincerely,
IEHP Pharmaceutical Services

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