



To: All Hospitals and COEs
From: IEHP – Provider Relations
Date: December 30, 2021
Subject: **NEW: Major Organ Transplant (MOT) Authorization Process**

Effective January 1, 2022, per DHCS All Plan Letter (APL) 21-015, **Inland Empire Health Plan (IEHP) will be responsible for coverage of the Major Organ Transplant (MOT) benefit** for adult and pediatric transplant recipients and donors, including related services such as organ procurement and living donor care.

MOT includes but is not limited to:

- Autologous Islet Cell
- Bone Marrow
- Cornea
- Heart
- Heart-Lung
- Intestinal
- Liver
- Liver-Heart
- Liver-Intestinal
- Liver-Lung
- Lung
- Kidney
- Kidney-Liver
- Kidney-Pancreas
- Pancreas (after kidney)

All Providers must follow the below process regarding MOT referrals:

- Transplant evaluation referral must be sent to the Member’s IPA for authorization
- The service is then requested for All IEHP Members through “Transplant” in the IEHP eAuth web portal
- IEHP has a 72-hour turnaround time for decision of evaluation and surgery authorization
- Members will stay enrolled with IEHP throughout entire Transplant process
- MOT must be performed at a Medi-Cal approved Center of Excellence (COE)
- Pediatric transplants will be performed at a California Children Services (CCS) approved facility
- All Transplants **MUST** be authorized by IEHP

Department of Health Care Services (DHCS) APL 21-015 link:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2021/APL21-015.pdf>

As reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.