



**To:** All IEHP Providers  
**From:** IEHP – Provider Relations  
**Date:** January 11, 2022  
**Subject:** **Last Chance to Win a \$50 Gift Card – Submit 2022 Provider Manual Acknowledgement of Receipt (AOR) Today!**

Inland Empire Health Plan's (IEHP) **2022 Provider Policy and Procedure and EDI Manuals** are now available on the <https://iehp.org/providers/provider-manuals> web page at IEHP.org.

On September 30, 2021, an e-mail or a letter was sent to your office with a unique access code and link to the electronic **Acknowledgement of Receipt (AOR) Form**. We appreciate your **electronic attestation** acknowledging your awareness and review of IEHP's current and updated policies that will go into effect on **January 1, 2022**.

IEHP maintains an Acknowledgement of Receipt (AOR) file for our Providers to ensure regulatory compliance.

**ALERT: The deadline to submit your office's AOR has been extended!**

**Providers who submit their AOR on or before Tuesday, January 18, 2022 will be eligible to win one of ten \$50 gift cards.** Your AOR will be your entry form for a drawing that will take place in mid-January 2022. Winners will be announced via blast fax. Complete and submit your AOR form electronically at <https://iehp.org/en/providers/provider-manuals>

**Provider Manuals**

General Information | 2021 Manuals | 2022 Manuals

**General Information**

The Inland Empire Health Plan (IEHP) Provider Manual is designed to help IEHP's contracted Providers understand how IEHP functions and understand the rules and regulations IEHP must comply with, as governed by the California Department of Health Care Services (DHCS), California Department of Managed Health Care (DMHC), the Centers for Medicare and Medicaid Services (CMS) and the National Committee for Quality Assurance (NCQA).

The Delegate or Provider has the responsibility to ensure review, understanding, and attestation of the information contained in the Manual.

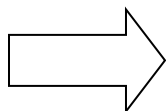
**Acknowledgement of Receipt (AOR)**

**2021**

- Providers:
  - 2021 Provider eAORProviders are encouraged to attest electronically using the following recommended browsers: Google Chrome, Microsoft Edge, Mozilla Firefox
- 2021 Hospital & IPA AORs
- For more information regarding 2021 Manuals, click [here](#).

**2022**

- Providers:
  - 2022 Provider eAORProviders are encouraged to attest electronically using the following recommended browsers: Google Chrome, Microsoft Edge, Mozilla Firefox
- 2022 Hospital & IPA AORs
- For more information regarding 2022 Manuals, click [here](#).



If you did not receive the January 2022 Provider Manual letter or have any questions, please contact the Provider Relations Team at (909) 890-2054 or (866) 223-4347.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondence