



**To:** PCP and BH Providers  
**From:** IEHP – Provider Relations  
**Date:** January 19, 2022  
**Subject:** **Clarification! - Individualized Care Plan (ICP) Attestation Process**

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As previously communicated, effective June 3, 2021 Inland Empire Health Plan (IEHP) went live with the new Individualized Care Plan (ICP) attestation process. In Preparation for this new process, the Behavioral Health (BH) County Clinics and Primary Care Providers (PCPs) have been trained.

**Provider Responsibility:**

Primary Care Providers (PCPs) and Behavioral Health (BH) Providers will receive a notice of action on the Provider Portal to notify them when an ICP is ready for review and feedback. PCPs and BH Providers will be responsible for reviewing and attesting to Members Individualized Care Plan *initially* and on an *on-going* basis when updates are made within 30-days of notification.

**We would like to clarify, that Providers MUST respond in one of three ways:**

- Accept
- Accept with changes
- Decline (documentation required)

**Again, attestation does not necessitate agreement. In the event a Provider declines the ICP, please document reasons behind this decision.**

**Regulatory Guidance:**

3-Way Contract

2.5.2.11.8.2. Attestation that the county Behavioral Health provider and PCP have reviewed and approved the ICP.

**Impacted Member Population:**

Cal MediConnect Specialty Mental Health

We appreciate your ongoing support of this important requirement and collaboration on our Members' behalf.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:

[www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.