



A Public Entity

Inland Empire Health Plan

Medi-Cal Rx Transition: Implantable and Injectable Contraceptives FAQs

What is MediCal Rx?

As of January 1, 2022, the Department of Healthcare Services (DHCS) now manages Medi-Cal pharmacy claims under a program called Medi-Cal Rx, with a new pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan). Pharmacy services billed as pharmacy claims have transitioned from IEHP to Medi-Cal Rx.

How does this affect implantable and injectable contraceptives?

Prior to Medi-Cal Rx, IEHP allowed pharmacies to process intrauterine devices (IUDs). Due to Medi-Cal Rx, drugs provided at pharmacies are covered through Medi-Cal Rx and Magellan.

Which implantable and injectable contraceptives are covered through pharmacies and which ones are covered through IEHP?

Kyleena, Paragard and Depo-Provera can be billed by the pharmacy to Medi-Cal Rx if provided to the Member by a pharmacy. **Please note: No prior authorization is required for IEHP buy and bill.**

Providers can write a script for Member to fill at a pharmacy OR Buy and Bill	
DRUG	HCPCS
Kyleena	J7296
Paragard	J7300
Depo-Provera	J3490 U8

Providers have the option to Buy and Bill	
DRUG	HCPCS
Mirena	J7298
Liletta	J7297
Skyla	J7301
Nexplanon	J7307

How will a Provider know if a Member is eligible for a new IUD?

Providers need to access the IEHP portal to see the Member's Prior Auth history and determine if there has been a paid claim filed within the past three (3) years for an IUD.

The screenshot shows the IEHP portal interface. On the left is a dark blue sidebar with a menu. A red arrow points to the 'Eligibility' menu item. The main content area is titled 'Eligibility' and contains the following text:

Providers must verify eligibility on the Date of Service (DOS) prior to rendering service to an IEHP Member.
 As a reminder, please save a copy of Member's eligibility on the Date of Service (DOS) for your records.
 Eligibility history available from 01/20/2019
[Other Health Coverage FAQs](#)

Below this is a search bar with 'Search Again' and a dropdown arrow. Underneath is a 'Search Results' section with a blue header. It displays a 'Verification Number: 14184514 on Jan 20, 2022 at 2:18 PM'. Below that is a search bar with 'IEHPID' and 'DOS: 01/20/2022'. At the bottom right of the search results, there is a red heart icon and the text 'Medical History Record', which is pointed to by a red arrow.

At the bottom of the page, there is a summary table for a member:

Member	[Redacted]	IEHP ID	[Redacted]	Status	ELIGIBLE on 01/20/2022
DOB	[Redacted]	CIN	[Redacted]	Gender	Female
Plan	[Redacted]	Aid Code	[Redacted]	County	Riverside
OHC	No	Co-Pay	\$0.00	Medi-Cal Eff. Date	03/01/2020

If a Member decides to cancel the implantation that was planned for buy and bill can the implantable/injectable contraceptive be used for another Member?

The same unused contraceptive can be used for another Member **if** there is not already a paid claim for the first Member, or the claim and payment has been reversed. The device would then be billed for the new Member.

What does a Provider do if they already billed for a Member who then cancelled the implantation and/or the Provider was already paid?

The Provider would need to submit a Refund Form (Single Claim), available on our non-secure site [here](#) or: www.iehp.org > Providers > Provider Resources > Forms > Claims

Who can I contact if I have questions from IEHP?

If you have any questions regarding Provider-related issues, please contact the Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:

www.iehp.org > For Providers > Plan Updates > Correspondences

How can I contact Magellan re: Medi-Cal Rx if I have questions?

You may call the **Medi-Cal Rx 24 Hour Call Center: 800-977-2273**

Visit the new Medi-Cal Rx website www.Medi-CalRx.dhcs.ca.gov for general information, including Frequently Asked Questions (FAQs) and the Medi-Cal Rx Pharmacy Transition Policy.