RETraction: Medi-Cal Rx Transition: Continuous Glucose Monitors (CGM)

Inland Empire Health Plan (IEHP) would like to apologize for the confusion surrounding authorization submission for Type 1 Continuous Glucose Monitors (GCM).

Please disregard our previous communication on February 10, 2022, advising Providers to submit an authorization request to either the state PBM Magellan OR submit to IEHP.

Please adhere to the process effective January 1, 2022: All authorizations for Type 1 Diabetes Continuous Glucose Monitor (GCM) must be submitted directly to State PBM Magellan. Submissions for Type 2 Diabetes CGMs and supplies will remain the same:

<table>
<thead>
<tr>
<th>Member Diagnosis</th>
<th>Device Type</th>
<th>Billing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type 1 Diabetes</strong></td>
<td>Therapeutic CGM Monitor and Supplies</td>
<td>Submit to Medi-Cal Rx (Magellan)</td>
</tr>
<tr>
<td></td>
<td>Non-Therapeutic CGM Monitor</td>
<td>Not a covered benefit</td>
</tr>
</tbody>
</table>
| | Non-Therapeutic CGM Supplies | **IEHP Direct**: submit eAuth to IEHP with DME Providers indicated as servicing provider  
**IPA**: authorization request should be submitted to IPA |
| **Type 2 Diabetes** | Therapeutic CGM Monitor and Supplies | **IEHP Direct**: submit eAuth to IEHP with DME Providers indicated as servicing provider  
**IPA**: authorization request should be submitted to IPA |
| | Non-Therapeutic CGM Monitor | Not covered benefit |
| | Non-Therapeutic CGM Supplies | **IEHP Direct**: submit eAuth to IEHP with DME Providers indicated as servicing provider  
**IPA**: authorization request should be submitted to IPA |

**What is the difference between a therapeutic and non-therapeutic CGM?**

DHCS states CGM devices not having FDA designation as a therapeutic CGM are considered “nontherapeutic” CGMs and are considered as an “adjunct use” to blood glucose monitor testing. Diabetic treatment decisions must still be made using a home blood glucose monitor test.

If you have any additional questions, please feel free to contact the Pharmacy Team at (909) 890-2049, between 8:00 AM - 5:00 PM Monday through Friday.

Visit the new Medi-Cal Rx website [www.Medi-CalRx.dhcs.ca.gov](http://www.Medi-CalRx.dhcs.ca.gov) for general information, including Frequently Asked Questions (FAQs) and the Medi-Cal Rx Pharmacy Transition Policy.

Also, all communications sent by IEHP can be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence