



A Public Entity

Inland Empire Health Plan



To: Medicare IPAs
From: IEHP – Provider Relations
Date: March 8, 2022
Subject: **UPDATED Integrated Denial Notice Medicare Letter Templates**

Inland Empire Health Plan (IEHP) has recently posted the following **updated Medicare Letter Templates:**

- **Integrated Denial Notice Part B Drugs – 7 Day Appeal - IPA (English, Spanish, Chinese and Vietnamese)**
- **Integrated Denial Notice Part C Drugs – 30 Day Appeal - IPA (English, Spanish, Chinese and Vietnamese)**

IEHP requires that the updated letter templates be incorporated into your workflows as soon as possible.

IEHP will begin auditing implementation of the updated templates for letters dated as of **May 1, 2022.**

Updated letter templates can be found on the IEHP website: www.iehp.org > Providers > Provider Resources > Forms > Medicare-Medicaid Plan Letter Templates

or click [here:](#)

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences