

PHARMACY TIMES

March 10, 2022

Process for IEHP Medi-Cal Members: Continuous Glucose Monitors (CGM)

Dear Provider,

Continuous glucose monitors (CGM) are considered as an “adjunct use” to blood glucose monitor testing. Diabetic treatment decisions must still be made using a home blood glucose monitor test. Thank you for taking the time to review the following guidance to ensure your IEHP Medi-Cal Members receive continuous glucose monitors (CGM) in a timely manner.

DELEGATED Medi-Cal Members:

All authorization requests for CGM for Members with Type 1 Diabetes must be submitted directly to State PBM (Magellan). **Please refer to the table below for details on submission for both Type 1 and Type 2 diabetes:**

Diagnosis	Device Type	Billing
Type 1 Diabetes	Therapeutic CGM Monitor	Submit to Medi-Cal Rx (Magellan)
	Therapeutic CGM Supplies	Submit to Medi-Cal Rx (Magellan)
	Non-Therapeutic CGM Monitor*	Not a covered benefit
	Non-Therapeutic CGM Supplies*	Auth request should be submitted to IPA
Type 2 Diabetes	Therapeutic CGM Monitor	Auth request should be submitted to IPA
	Therapeutic CGM Supplies	Auth request should be submitted to IPA
	Non-Therapeutic CGM Monitor*	Not a covered benefit
	Non-Therapeutic CGM Supplies*	Auth request should be submitted to IPA

* CGM devices not having FDA designation as a therapeutic CGM are considered “non-therapeutic” per DHCS

IEHP DIRECT Medi-Cal Members:

All authorization requests on CGM for Members with Type 1 Diabetes must be submitted directly to State PBM (Magellan). **Please refer to the table below for details on submission for both Type 1 and Type 2 diabetes:**

Diagnosis	Device Type	Billing
Type 1 Diabetes	Therapeutic CGM Monitor	Submit to Medi-Cal Rx (Magellan)
	Therapeutic CGM Supplies	Submit to Medi-Cal Rx (Magellan)
	Non-Therapeutic CGM Monitor*	Not a covered benefit
	Non-Therapeutic CGM Supplies*	Submit eAuth to IEHP with DME Providers indicated as servicing provider
Type 2 Diabetes	Therapeutic CGM Monitor	Submit eAuth to IEHP with DME Providers indicated as servicing provider
	Therapeutic CGM Supplies	Submit eAuth to IEHP with DME Providers indicated as servicing provider
	Non-Therapeutic CGM Monitor*	Not a covered benefit
	Non-Therapeutic CGM Supplies*	Submit eAuth to IEHP with DME Providers indicated as servicing provider

* CGM devices not having FDA designation as a therapeutic CGM are considered “non-therapeutic” per DHCS

IEHP DIRECT Medi-Cal Members (continued):

In addition, Providers can consider one of the following methods for DME items (blood pressure monitors, nebulizers, continuous glucose monitor). **Please note below methods require prior authorization be requested from IEHP:**

- As medical claims (**Provider offices may Buy and Bill**), **OR**
- Through IEHP contracted DME Pharmacies below:

Pharmacy NPI	Pharmacy Name	Pharmacy Street Address	Pharmacy City	Pharmacy Phone	Pharmacy Fax
1316034333	ANZA VALLEY PHARMACY	56555 HWY 371	ANZA	951-763-7670	951-763-7674
1548303605	CHINO MEDICAL PHARMACY	5365 WALNUT AVE STE D	CHINO	909-591-6038	909-591-4709
1790036671	DELTA DRUGS	437 FERNANDO CT	GLENDALE	562-222-2286	866-700-6401
1861504854	DESERT HOSPITAL OUTPATIENT PHARMACY	1180 N. INDIAN CANYON DR, #E140	PALM SPRINGS	760-323-1001	760-323-1144
1306883392	INLAND PHARMACY	1001 E LATHAM AVE STE P	HEMET	951-658-7111	951-658-7113
1790080539	SIERRA PHARMACY	8661 BASELINE RD	RANCHO CUCAMONGA	909-989-9800	909-989-9877

If you have any additional questions, please contact:

- IEHP Pharmacy Team at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday, **OR**
- IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondences