Inland Empire Health Plan (IEHP) would like to remind Providers that the Initial Health Assessment (IHA) measure consists of five (5) required components:

- Comprehensive Medical History
- Complete Social History
- Complete Physical Exam
- Complete Mental Exam
- and inclusion of a completed Staying Healthy Assessment Form (SHA).

COMMONLY MISSED opportunities for Initial Health Assessment compliance:

- Submission of Staying Healthy Assessment Form (SHA)
- Mental Exam: PHQ-9, PHQ-2, or other standardized assessment tool
- Physical Exam: Physical Exam or a complete Review of Systems
- Complete Social History: Risk Assessments, Drug/Alcohol abuse screening tools

Find Staying Healthy Assessment Forms on the IEHP website:
www.iehp.org > Providers > Provider Resources > Forms > Staying Healthy Assessment

**Important Updates**

Due to the COVID-19 pandemic, provisions were made to accept telemedicine visits to help bridge Provider efforts with IHA measure compliance. As it is deemed safe, Providers must follow up with Members seen for an IHA visit via telehealth and conduct a face-to-face visit to complete the IHA physical exam component and ensure that all required components are addressed.

**Reminder:** Historical Data submissions will no longer be supported via RightFax effective February 1, 2022. To ensure timely processing, Historical Data records must be submitted through the Provider Portal.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at:
www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.