



A Public Entity

Inland Empire Health Plan



To: IPAs
From: IEHP – EDI Team
Date: April 6, 2022
Subject: **Misdirected Claims Testing – Meeting Request**

ACTION REQUIRED!

Per our prior communication, Inland Empire Health Plan (IEHP) is amending its Provider response to misdirected claim submissions. As a result, we need to schedule a meeting to review implementation and to establish a plan for testing cycles.

Topics for discussion, but not limited to:

- Ability to access IEHPs SFTP file server for file transfer and credentials
- Preferred notification methods
- Feedback regarding file load success
- Files to be used for test cycles
- Test Cycle Timeline for outbound files (IEHP Sender)
- Test Cycle Timeline for inbound files (IEHP Receiver)

Please respond to Shanelle Alexander at Alexander-S@iehp.org or Thomas Foster at Foster-T@iehp.org by **April 15, 2022 with your available timeslots and contacts.**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence