To: All PCPs, Specialists, SNFs and CBAS
From: IEHP – Provider Relations
Date: April 8, 2021
Subject: Care Plans and Health Risk Assessments (HRAs) Reminder

Inland Empire Health Plan’s (IEHP) Secure Provider Portal provides access to Care Plans and Health Risk Assessment rosters for DualChoice Members, Seniors and Persons with Disabilities (SPDs). Click the heart icon located on the upper right-hand of the Eligibility screen. The HRA is a required, Member self-determined, health and wellness survey that informs the development of their Care Plan.

All communications sent by IEHP can also be found on our Provider Portal at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, 866-223-4347, or email ProviderServices@iehp.org.