



To: All Medi-Cal IPAs and PCPs
From: IEHP – Provider Relations
Date: May 17, 2022
Subject: **Care Coordination REMINDER – Review the Early Start Roster on IEHP’s Portal**

The Early Start Program provides **early intervention services for infants and toddlers with disabilities and their families** in a manner which is coordinated and family-centered.

Information about the Inland Regional Center (IRC) Early Start Program can be found at: <https://www.dds.ca.gov/services/early-start/>.

To ensure Members receiving IRC Early Start benefits are identified for coordination of care, **IEHP provides the Early Start Roster to PCPs and IPAs on the secure IEHP Provider Portal**. Members on the roster are eligible for services with the IRC Early Start Program.

The identification of Members with Early Intervention services provides a method to **ensure effective care coordination between Primary Care Providers (PCPs) and Early Start Specialists**.

To access the roster, login to the IEHP Secure Provider portal at <http://www.iehp.org>:

- Select **Rosters** from the navigation panel and then **Early Start Roster**.

The screenshot shows the 'Early Start Roster' page. The left navigation menu includes: Home, Eligibility, Care Management, Rosters (expanded), Assigned Roster, CCS, COVID-19 Positive, COVID-19 Vaccine, Direct Ancillary, Direct Specialty, DocOnline, **Early Start Roster** (highlighted), Health Management, Initial Health Assessment, and Inpatient. The main content area has a search bar with a 'Search' button and a refresh icon. Below the search bar, it says 'You can search by: First Name, Last Name, IEHP ID, Provider Name.' There is a table with columns for Member Phone, Member DOB (Age), PCP, and Effective Date. The table is partially obscured by a dark blue bar.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.