

To: All IPAs

From: IEHP – Provider Relations

Date: June 1, 2022

Subject: UPDATES COMING SOON – Changes to UM Semi-Annual and

Annual Reporting Requirements

Inland Empire Health Plan (IEHP) recently received an official Audit Findings Report from California's Department of Health Care Services (DHCS) in response to the latest regulatory medical audit.

Per DHCS' direction, IEHP has increased the reporting frequency of the Health Industry Collaboration Effort (HICE) UM reporting requirements from semi-annually, (February & August) to quarterly, (February, May, August, and November).

Additionally, the required HICE Report template will soon be updated to include required reporting measures for the following services:

- Hemoglobin A1c for patients with diabetes
- Comprehensive ophthalmology exams (diabetics)
- Mammography imaging
- Colorectal cancer screening
- Congestive heart failure with decreased ejection fraction referral & visit to specialist

Shortly, we will provide the updated HICE template with the outlined measure data requirements and specific criteria regarding targeted utilization measures to ensure a smooth transition for the August 15, 2022, submission.

Please note, these new measures must be utilized for all future reporting, beginning with the upcoming 2nd Quarter 2022 data report (due to IEHP August 15, 2022).

IEHP would also like to use this communication to remind IPAs that data and analysis reported in the HICE reports should be specific to your IEHP membership. We will begin cross-referencing encounter data to ensure delegates are reporting appropriately.

We understand these are significant changes to the current process, but are confident they will help our delegates properly demonstrate the processes for timely detection of under and over-utilization of services and will ensure that quality and appropriateness of care is met.

If you have any question, please reach out to Juan Ortega, Director of Delegation Oversite at Ortega-j2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org. > Providers > Plan Updates > Correspondences