



A Public Entity

Inland Empire Health Plan



To: Medi-Cal Providers - Direct
From: IEHP – Provider Relations
Date: June 23, 2022
Subject: **NOTICE: No Prior Authorizations for Preventive Services**

Inland Empire Health Plan (IEHP) would like to remind our Providers that the Plan **maintains a list of services that do not require prior authorization, including preventive services**, per IEHP Provider Manual Policy 14D, “Pre-Service Referral Authorization Process.”

During the 2021 Department of Health Care Services (DHCS) Medical Audit, it was found that prior authorization had been inappropriately applied to preventive services. As part of the corrective action, **effective 07/01/2022, IEHP will cancel prior authorization requests for preventive services.**

If a prior authorization is submitted for preventive services, Providers will be notified, and the request will be cancelled due to the service not requiring prior authorization.

AND

Providers must inform the Member that the requested service will be covered and does not require prior authorization by IEHP.

Please refer to the DHCS Medi-Cal Provider Manual – Preventive Services (<https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/prev.pdf>) for a list of services which DHCS considers to be preventive. In addition to those items listed in the Medi-Cal Provider Manual, the following services are also considered to be preventive:

- Bone Density Screening (CPT codes: 77080 and 77081)
- Diagnostic Mammograms for ages 40 and above (CPT codes: 77065, 77066 and 77063)
- Lung Cancer Screening (CPT codes: S8032 and 71271)

Thank you for your attention in this important matter and assisting us to provide optimal health to our Members.

As a reminder, all communications sent by IEHP can also be found on the Provider portal: www.iehp.org > For Providers > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org