



A Public Entity

Inland Empire Health Plan



To: All PCPs, Specialists, and Behavioral Health Providers
From: IEHP – Provider Relations
Date: July 7, 2022
Subject: **2022 Provider Satisfaction Survey**

Inland Empire Health Plan (IEHP) deeply values your partnership, and we remain unwavering in our commitment to our providers. We are grateful for your commitment to our members and community.

The strong relationship between IEHP and our provider community is built on the assurance that IEHP is always there for you, listening and doing what is right for both our members and providers.

**The 2022 Provider Satisfaction Survey begins tomorrow
and we want to hear from you!**

IEHP has contracted with SPH Analytics to conduct this important survey, running **tomorrow, July 8, through August 25, 2022.**

Your office may be contacted by SPH Analytics to ask about your satisfaction with IEHP's operations, including the helpfulness of our call center team, how we compare to other health plans and whether you would recommend IEHP to other physicians' practices.

New this year, we are including e-mail and mailed versions of the survey! Please take advantage of this opportunity to complete the survey electronically or by returning the mailed version in the postage-paid envelope provided.

Phone surveys will follow for those pending a response.

We value your feedback and hope you will take this opportunity to share how IEHP is supporting you and offer any recommendations for improvement.

Thank you in advance for your participation.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.