



**To:** Medicare PCPs, Specialists and BH Providers  
**From:** IEHP – Provider Relations  
**Date:** July 8, 2022  
**Subject:** Cal MediConnect Sunsets and IEHP Dual Choice (D-SNP) Begins

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Inland Empire Health Plan (IEHP) is pleased to share an update about a new product line coming in 2023.

As of **January 1, 2023**, the CMC (Cal MediConnect) product line will sunset, making way for the new IEHP DualChoice (HMO D-SNP) Plan. Our Members who are enrolled in the IEHP DualChoice Cal MediConnect Plan (Medicare-Medicaid Plan) will automatically transition seamlessly to this new product on that date. **Members enrolled in our CMC will remain with you as their IEHP DualChoice Provider.**

**Eligible beneficiaries can enroll during Open Enrollment (October 15 - December 7), for an effective date of January 1, 2023.**

The IEHP Contracts department will begin outreaching this month to amend Provider CMC contracts in preparation for D-SNP.

**NOTE:** Current Cal MediConnect Members will NOT lose their coverage.

### What is D-SNP?

Our Dual Eligible Special Needs Plan (D-SNP) is a health plan for Medi-Cal and Medicare eligible individuals who live in San Bernardino and Riverside Counties.

The line of business is officially named IEHP DualChoice (HMO D-SNP), but we will often refer to it as IEHP DualChoice for short.

### How does D-SNP differ from CMC?

- Members can continue to expect the same level of quality benefits and services that they have come to enjoy with CMC, including vision, dental and prescriptions.
- CMC had more requirements for enrollment. So, there is a chance that someone who previously applied for CMC and was declined could now be eligible for D-SNP.

If our Members have questions, please ask them to call us at **1-877-273-IEHP (4347)**, 8am-8pm (PST), 7 days a week, including holidays. TTY users should call **1-800-718-4347**.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at **(909) 890-2054, (866) 223-4347** or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org).